

Northern Lincolnshire Care Trust Plus
Eliminating Mixed Sex Accommodation Action Plan April 2009

	Definition	Evidence	Comments
<ul style="list-style-type: none"> Metrics and Assurance 	<p>Provide quantitative and qualitative metrics underpinned by methods for assurance that agreed practices are being applied consistently</p>	<p>Monitored through Quality contract committee Monitor complaints Within Contract arrangements Detailed report submitted outlining time scale and cost and assuring compliance</p>	<p>Eliminating Mix sex accommodation plan submitted 1st April 09 review July 09</p> <p>Quality monitoring group established Assurance of Compliance by June 09</p> <p>Meeting to confirm and agree plan established to monitor undertaken review Patient survey –current results Good Monitoring complaints</p>
<ul style="list-style-type: none"> Raising the focus 	<p>Raise the focus that Mixed Sex Accommodation matters to patients, impacts on their experience and adversely affects privacy dignity and confidence</p>	<p>On CTP intranet and web page</p> <p>We have agreed with all Ward managers a set of ward standards which include measures on privacy & dignity. We audit this through a process of ward reviews.</p>	<p>Information on CTP web an patient prospectus</p> <p>Paper to Care Commissioning Committee (sub group of Board)</p> <p>NLAG Information Leaflets and Policy development by June 09</p> <p>Audit activity including ward reviews</p> <p>Joint communication plan developed and information published June 09</p>
<ul style="list-style-type: none"> Identify , develop and spread good practice 	<p>Scope existing tools and practice. Identify blocks and develop additional tools</p>	<p>Survey has been undertaken report to NLAG Executive meeting and CTP Care Commissioning Committee</p> <p>SHA assessment tool used and presented to SHA s</p>	<p>Ward reviews been undertaken including involvement NLAG Governors</p> <p>Learning form RDASH /information leaflets Training on Privacy and dignity</p>

	and advice to support improvement	Sent examples of good practice to SHA re patient participation in design of new build mental health facility	
<ul style="list-style-type: none"> • Targeted support 	Work with other NHS organisations to assist in changing systems, processes and practice to eliminate mixed sex accommodation for non clinical reasons	Working across northern Lincolnshire to share good practice	

Plan developed and agreed at meeting April 7th 2009 SGH present at meeting
Angie Smithson
Lynn Poucher
Jane Partridge
Karen Rhodes
Christine Bromley