

DATE	24 September 2013
REPORT FOR	Trust Board of Directors – Part A
REPORT FROM	Wendy Booth, Director of Clinical and Quality Assurance & Trust Secretary
CONTACT OFFICER	Wendy Booth, Director of Clinical and Quality Assurance & Trust Secretary
SUBJECT	Annual Review of CQC ‘Statement of Purpose’
BACKGROUND DOCUMENT (IF ANY)	None
REPORT PREVIOUSLY CONSIDERED BY & DATE(S)	Trust Governance Assurance Committee Meeting on 12 September 2013
EXECUTIVE COMMENT (INCLUDING KEY ISSUES OF NOTE OR, WHERE RELEVANT, CONCERN AND / OR NED CHALLENGE THAT THE BOARD NEED TO BE MADE AWARE OF)	The attached report outlines the services provided by Northern Lincolnshire and Goole Hospitals NHS Foundation Trust and outlined within the ‘Statement of Purpose’ as required by CQC. This document is reviewed on an annual basis and only minor amendments have been made
HAVE THE STAFF SIDE BEEN CONSULTED ON THE PROPOSALS?	N/A
HAVE THE RELEVANT SERVICE USERS/CARERS BEEN CONSULTED ON THE PROPOSALS?	N/A
ARE THERE ANY FINANCIAL CONSEQUENCES ARISING FROM THE RECOMMENDATIONS?	NO
IF YES, HAVE THESE BEEN AGREED WITH THE RELEVANT BUDGET HOLDER AND DIRECTOR OF FINANCE, AND HAVE ANY FUNDING ISSUES BEEN RESOLVED?	N/A
ARE THERE ANY LEGAL IMPLICATIONS ARISING FROM THIS PAPER THAT THE BOARD NEED TO BE MADE AWARE OF?	NO
WHERE RELEVANT, HAS PROPER CONSIDERATION BEEN GIVEN TO THE NHS CONSTITUTION IN ANY DECISIONS OR ACTIONS PROPOSED?	YES
ACTION REQUIRED BY THE BOARD	The Board is asked to approve the updated ‘Statement of Purpose’

Northern Lincolnshire & Goole Hospitals NHS Foundation Trust

Statement of Purpose

(Ratified by a Meeting of the Trust Board on Tuesday 26th January 2010,
in the Boardroom at Scunthorpe General Hospital)
Revalidated April 2012 and September 2013,
Director of Clinical and Quality Assurance &
Trust Secretary

1. Aims and Objectives

The Trust's vision is to provide the very best accessible healthcare and to improve constantly what we do.

The Trust's core business is to provide a range of high quality clinical services which together allow us to deliver emergency services to our local populations.

To do this, and for our services to be sustainable, we also need to deliver a range of elective services which are required by commissioners and viable for us.

Some of these services may need to be delivered in traditional hospital settings, with links to specialists tertiary centres where required; others may be delivered in community settings. Our aim is to work with commissioners, and in some cases with other providers, to secure appropriate facilities and support services for the delivery of these services.

Local services for local people continues to be our focus. We will however consider extending services beyond our current perimeters when to do so is viable and beneficial for NLaGFT, meets commissioner needs and will not seriously compromise our local services.

The scope of service provision increased significantly during 2011 with the 'transfer in' of a range of community services that were previously managed and registered to NHS North Lincolnshire (primary care trust). Notification of these changes, together with the registration of additional premises, was made to the CQC at the time, utilising the template for service providers specified by the Commission.

The detailed specification of the Trust aims and objectives for each of the regulated activities at each site are listed within **Appendix A**.

The future development of the Trust's services can be grouped into 5 strategic goals:

1. Quality, patient experience & safety
2. Clinical Service Transformation
3. Effective and efficient use of resources
4. Investment in staff, leadership, management, teaching & training
5. Accountability and regulation

2. Services Provided

The Trust comprises three major sites: Diana, Princess of Wales Hospital in Grimsby, Scunthorpe General Hospital and the Goole and District Hospital. It was formed in 2001 and employs approximately 5,500 staff. It has a catchment area of approximately 410,000 people and focuses on the use of modern technology to support its unified services.

The specialties provided by the Trust are:

- **Accident and Emergency**
- **Anaesthetics and pain management**
- **Child Development Centre**
- **Child Health Services**
- **Clinical and Therapy Services** including Physiotherapy; Occupational Therapy; Podiatry; Speech Therapy; Dietetics; Community Dental Services; Wheelchairs and special seating; Home loans and continuing care equipment; Rehabilitation Medicine; Orthotics.
- **Clinical Psychology**
- **Ear, Nose and Throat**
- **General Medicine** including Cardiology (including Coronary Angiography on site); Endocrinology; Gastroenterology; Respiratory Medicine; Diabetes; Rheumatology; Clinical Oncology; Rehabilitation medicine; Clinical Haematology; Dermatology.
- **General Surgery**, including Lower and Upper GI; Breast; Vascular Surgery; Urology.
- **Gynaecology**, including Colposcopy; Hysteroscopy; Gynaecological cancer; Termination of Pregnancy; Early Pregnancy Assessment; Urogynaecology; Fertility
- **Intensive and high dependency care**
- **Maternity and Obstetrics Services**
- **Maxillo-Facial and Oral Surgery**
- **Medicine for the Elderly**
- **Neonatal**
- **Neurology**
- **Obstetric Ultrasound**
- **Ophthalmology**
- **Orthodontics**
- **Paediatric Medicine** including Diabetes; Cardiology; Epilepsy, Cystic Fibrosis; Audiology; Substance Misuse; Respiratory; Endocrine; Behavioural and Community Paediatrics
- **Paediatric Surgery** including Community Children's Nursing Service
- **Palliative Care**
- **Trauma and Orthopaedic Surgery**

A full range of Clinical Support Services are provided, including:

- **Audiology**
- **HSDU**
- **Medical Photography**
- **Nuclear medicine**
- **Orthoptics**
- **Pathology**
- **Pharmacy**
- **Physiological measurement**
- **Radiology (CT, MRI, U/S & General X-Ray)**

Visiting Consultants also provide outpatient based services for:

- **Cardio-thoracic Surgery**
- **Clinical Genetics**
- **Nephrology**
- **Paediatric Cardiology**

- **Paediatric Orthopaedics**
- **Paediatric Neurology**
- **Plastic Surgery**
- **Specialist Paediatric Surgery**

- **Vascular Surgery**

- **Medical Oncology**

Community Services provision within North Lincolnshire comprises:

- **Adult Nursing**
- **Back Care Advisory Service**
- **Equipment & Wheelchair Service**
- **Falls Service**
- **Family Nurse Partnership**
- **Health Visiting**
- **Nutrition & Dietetics – Community**
- **Occupational Therapy – Adults**
- **Occupational Therapy – Children**
- **Physiotherapy – Community**
- **Podiatry – Community**
- **Psychology**
- **School Nursing**
- **Speech & Language – Community**

- **Unscheduled Care Team**

Our three hospitals provide a comprehensive range of inpatient, day case and outpatient services.

Diana, Princess of Wales Hospital

Based in Grimsby, this hospital is situated on a single site. It was built in 1983 but has undergone considerable expansion since then. The latest developments began in 2004 and comprise a £11.5 million Women and Children's Unit, a dedicated state-of-the-art Day Case Surgery Unit, new purpose-built Cardiology and Endoscopy Units, a new Diagnostic and Investigation unit, a newly refurbished Breast Unit plus the latest development of a new Orthopaedic Clinic and an Emergency Care Centre.

The hospital has 530 overnight beds of which approximately 223 are designated for all types of surgery, 28 day case beds and 99 maternity beds. It houses the full range of district general services including A&E, medicine, surgery, orthopaedics, paediatrics and obstetrics and gynaecology.

Medical specialties onsite include cardiology (including angiography and permanent pacing facilities), respiratory medicine, elderly care, dermatology, gastroenterology, diabetes and endocrinology, rheumatology, and Neurology. Neurology. Oncology services are provided in the Macmillan suite in conjunction with the Hull and East Yorkshire Cancer network.

All the major diagnostic and service departments are based on site including Ultra Sound and a new MRI Suite.

The Emergency Care Centre is busy with activity levels reflecting the fact that Cleethorpes, which is two miles from Grimsby, is a holiday resort and therefore experiences a seasonal influx of visitors. The Department is accredited for major trauma.

The theatre suite provides 8 full equipped theatres each with its own anaesthetic room, with two theatres dedicated to orthopaedic use (both with ultra clean air facility). One theatre is dedicated to emergency work, staffed at all times. A separate session for acute trauma cases is reserved each day, including weekends.

There has been a significant investment in new anaesthetic equipment with new anaesthetic machines and new monitoring in both theatres and the recovery ward.

Scunthorpe General Hospital

This district general hospital has undergone considerable expansion and development. It has over 500 beds and has a full range of district general medical and surgical specialities including A&E, critical care, general surgery, urology, orthopaedics, paediatrics and obstetrics and gynaecology.

Medical specialties on site include diabetes and endocrinology, cardiology (with recently opened facilities for cardiac catheterisation and pacing), respiratory medicine, elderly care, genitourinary, dermatology and gastroenterology, stroke unit and rheumatology provided at Scunthorpe by consultants visiting from Grimsby. Neurology, Neurosurgery, Cardiothoracic Surgery, Plastic Surgery and Renal Medicine are provided by visiting consultants from Hull.

Facilities at Scunthorpe include a new 22 bed medical assessment unit and a new combined day case/planned investigation/discharge unit. There is a full range of endoscopy, CCU and ITU facilities and a modern rehabilitation unit.

The hospital also hosts the Path Links laboratory for Immunology.

Developments in the early years included the construction of four new wards to care

for both children and the elderly, a modern psychiatric block, a multi-storey service centre and a new Microbiology Laboratory, a new Accident & Emergency department, Mortuary and Out Patients Department, a new four storey ward block and five theatre complex. A satellite outpatient service in Rehabilitation Medicine is provided from premises in the nearby town of Brigg. More recent developments include an extension to the Pathology Laboratory, a new Endoscopy Suite, CT scanner and fracture clinic facilities plus a purpose built Medical Imaging Department incorporating leading edge digital imaging services.

Goole and District Hospital

This is a purpose built community-plus hospital which opened in 1988 and brought together services from a number of scattered sites in and around the town of Goole. It has 67 overnight beds. Facilities include beds for general medicine, surgery, ENT, ophthalmology, gynaecology, orthopaedics and medicine for the elderly (83 beds). There is also a surgical day case unit complete with theatre, a main theatre, Out-Patient Department and a minor injuries unit. Internationally renowned specialist laser treatment is provided at Goole in collaboration with the Yorkshire Laser Centre.

A treatment centre was established at Goole Hospital in 2003 and this development has brought the total number of theatres to four, two equipped for major orthopaedic work and other types of surgery, one well equipped day unit with its own theatre and an ophthalmic suite and theatre.

There are two x-ray rooms together with mobile units, OPT and an ultrasound room.

The hospital also accommodates a neurological rehabilitation centre run in conjunction with the Brain Injury Rehabilitation Trust (BIRT)

3. Service Provider Details

Northern Lincolnshire and Goole Hospitals NHS Foundation Trust

Diana Princess of Wales
Hospital, Scartho Road,
Grimsby,
North East
Lincolnshire, DN33
2BA.

NHS Organisation Code:

RJL

Telephone: (01472) 874111

Fax: (01472) 875357

Email: enquiries@nlg.nhs.uk

Chief Executive: Karen Jackson

Email: karen.jackson11@nhs.net

4. **Legal Status**

The Trust became an NHS Foundation Trust in May 2007. Overseen by Monitor, the independent regulator of NHS Foundation Trusts, the Trust is authorised to provide goods and services (including education and training, accommodation and other facilities) for purposes related to the provision of health care.

5. **Trust Locations**

NHS Organisation / Site Code: **RJL30**

Diana, Princess of Wales Hospital

Scartho Road
Grimsby
North East Lincolnshire
DN33 2BA
United Kingdom
Tel: (01472) 874111

NHS Organisation / Site Code: **RJL32**

Scunthorpe General Hospital

Cliff Gardens
Scunthorpe
North Lincolnshire
DN15 7BH
United Kingdom
Tel: (01724) 282282

NHS Organisation / Site Code: **RJL31**

Goole and District Hospital

Woodland Avenue
Goole
East Riding of Yorkshire
DN14 6RX
United Kingdom
Tel: (01405) 720720

Community Services for North Lincolnshire are primarily provided from two registered locations:

Cupola Way,
Scunthorpe,
DN15 9YJ

&

**Monarch
House,**
Scunthorpe,
DN16 1AL

Appendix A

NL&G Trust Statement of Purpose: Aims & Objectives

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire	Acute Services	Treatment of disease, disorder or injury	Emergency Care Centre (A&E)	Whole Population	The department is a 24 hour open access service to the public with dedicated, enthusiastic staff committed to high standards of patient care. The department has Major Trauma Accreditation, meaning we are a receiving hospital for trauma. A team of surgeons, anaesthetists, orthopaedics doctors and A&E staff respond to trauma calls. This team of specialist staff are able to make rapid decisions on the care needed for patients with multiple injuries.

<p>DN33 2BA United Kingdom Tel: (01472) 874111</p>			<p>Children's Services:</p> <p>Satellite Clinics held at:- Louth Hospital Marisco Medical Centre Weelsby View Health Centre Cleethorpes Primary Care Centre Cambridge Park School Humberston Park School</p>	<p>Children 0-16 (with transitional care for chronic conditions up to 18 years)</p>	<p>Children's Services incorporates hospital based inpatient and outpatient services, surgical day case and assessment services, in addition to children's community services. The inpatient area receives referrals from all specialities including medical, surgical, orthopaedic, ENT and ophthalmology and gynaecology. There are dedicated facilities in which to care for very sick or dependent babies, children and young people. A short stay paediatric assessment unit which provides comprehensive assessment and diagnostics for medically and surgically unwell babies, children and young people before a decision is made to admit or discharge with community nursing support.</p> <p>The community nursing team consists of children's community nurses and specialist nurses for diabetes, epilepsy, and respiratory conditions, as well as substance misuse and ADHD. The team works closely with inpatient services and tertiary centres in order to provide expert care within the child's home or school environment.</p> <p>The children's outpatient department has a busy timetable of clinics run by both local paediatricians and specialist doctors from the local tertiary centres that provide specialist outreach clinics for those babies, children and young people with cardiac, epilepsy, orthopaedic and endocrine conditions. The department also provides robust day case testing, allergy testing and a nurse led paediatric TB service.</p>
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			<p>Community Dental</p> <p>Satellite Clinics held at:- Cleethorpes Community Clinic Cromwell Primary Care Centre</p>	Whole population	<p>The Community Dental Service compliments the general (or 'high street') dental service. The service offers care to the most vulnerable members of our communities, such as children with high levels of dental problems, children and adults with special needs and the elderly. There are also facilities for conscious sedation and general anaesthetic. We receive referrals from other dentists, doctors, nurses, social workers and other related professionals.</p> <p>The Objectives of the Service are:</p> <ul style="list-style-type: none"> • The provision of oral health promotion programmes • Epidemiological studies investigating the patterns of oral diseases in the local community. • The provision of oral health care for people who would not or cannot receive treatment from the General Dental Service (GDS), such as those with special needs or children with high needs. <p>The provision of oral health care for patients who have experienced difficulty in obtaining treatment from the GDS – the 'safety net'.</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i>	Acute Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>			<ul style="list-style-type: none"> The provision of treatment that is not generally available in the GDS, such as general anaesthesia, conscious sedation and orthodontics. Priority in the provision of oral health care is given to those disadvantaged groups who cannot or do not use the GDS: <ul style="list-style-type: none"> Children with extensive disease Children from families who do not normally use the GDS Adults and children who are disabled and or have a compromising medical problem which can both affect their oral health and the accessibility to dental services
			Dermatology	Whole population	Skin disease is a major and disabling problem for many people all over the world. Outpatient, dressing and leg ulcer clinics are provided in addition to minor surgeries and patch testing. Daily dressings and light therapy (PUVA & narrow-band UVB) are also provided by this service.

			Diabetes Care	Whole population	<p>Sound diabetes care revolves around a multidisciplinary approach bringing together the different skills of the Consultant and General Practitioner, the Practice Nurse, the Diabetes Nurse Specialist, the Dietitian, the Chiropodist and, on occasion, the Clinical Psychologist to provide the medical care, education and understanding required to enable the person with diabetes to successfully manage their own condition in the knowledge that the appropriate health care professional is available should they need advice.</p> <p>The role of a Diabetes Centre is to provide a focus for all the relevant day to day management and education to be carried out in surroundings which are inviting and comfortable. Education for those with diabetes and their families and friends is a priority but other health care professionals also need educating about how to manage diabetes within their own sphere of work, for example on a surgical ward or in a residential home. Employers, teachers and the general public at large need a basic understanding about living with diabetes, the signs and symptoms of the onset of diabetes and how to manage an episode of hypoglycaemia and, importantly, to eliminate discrimination.</p>
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NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 (continued)	Acute Services (continued)	Treatment of disease, disorder or injury (continued)	Path Links Immunology Service	Whole population	<p>The Path Links Immunology service has clinics in Scunthorpe and Grimsby and provision of clinical services to both Lincoln and Boston The service is part of the Trent Immunodeficiency Consortium (TRIC) - which allows the service to network with immunology departments in neighbouring counties.</p> <p>The Path Links Immunology service sees adult patients with immunological conditions, including: recurrent infections, primary immunodeficiencies, complex allergies, urticaria and angioedema, and anaphylaxis. Children can be referred to the service from a consultant paediatrician. The service does NOT see patients with chronic fatigue syndrome, or HIV/AIDS since these are looked after by other specialities.</p>
			Podiatry Satellite clinics held at:- Cleethorpes Primary Care Centre Fieldhouse medical Centre The Roxton practice – Immingham Stirling Medical Centre Cartergate Medical Centre Freshney Green Primary Care Centre	Whole population	<p>The Podiatry team provides a service for Inpatients, Outpatients and at specialised clinics. These are primarily concerned with the higher risk patients - those with peripheral vascular or neurological diseases. There is also a strong Community Podiatry commitment in the Grimsby and Cleethorpes area.</p> <p>The staff have a very strong interest in orthotics and biomechanics, particularly in the younger patient. Nail surgery is performed on a regular basis. There are also a number of areas, particularly diabetes, rheumatology and orthotics where the team has a strong multi-disciplinary presence.</p>

			Integrated Community Equipment Service	Whole population	<p>The Integrated Community Equipment Service (formerly called the Home Loans Store) at Diana, Princess of Wales Hospital provides a service to patients in the community who need special equipment in their homes. Equipment can be loaned for short periods of time, e.g. after discharge from hospital, or for longer periods for those who need more permanent help.</p> <p>Equipment may be requested by District Nurses, Occupational Therapists or Physiotherapists. It is provided either by the National Health Service or via Social Services funding.</p>
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<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>	<p>Acute Medical Unit</p>	<p>Whole population</p>	<p>Patients are admitted and a full comprehensive nursing and medical assessment is carried out. Patients are stabilised and either transferred to another medical ward to continue prescribed treatment or discharged home within 24 hours of admission.</p> <p>The Acute Medical Unit (AMU) at Diana, Princess of Wales Hospital is a 45 bedded unit comprising of 14 assessment beds, 18 short stay female and 13 short stay male beds. This facility is at the core of the Acute Care Physician model advocated by ECIST. The AMU is a smaller unit (14 beds), designed to deliver a rapid turnaround of patients once admitted. Linked to this is a 31 bed short stay ward facility (ECIST recommend an approximate 1:2 ratio of AMU to short stay beds). This area has two basic functions. It is an area for intensive work on patients who do not need to stay for more than 1 night, and who do not need to be transferred to the care of a consultant within one of the specialties. It also acts as a staging area for patients waiting to move into specialty ward areas. As such it should be run at an occupancy maximum of 85% overnight. HDU (4 beds) is linked to this establishment, and co-located with it.</p>

			Medical High Dependency Unit	Whole population	<p>The Medical High Dependency Unit is a four bedded specialist unit caring for patients over the age of 16, and cover a wide range of medical specialities, such as:</p> <ul style="list-style-type: none"> • Diabetes/Endocrinology • Gastroenterology • Respiratory medicine, encompassing Continuous Positive Airway Pressure (CPAP) & Non-invasive Positive Pressure Ventilation (NIV/BiPAP) • Cardiac medicine • ITU Stepdown • Neurological conditions <p>Patients in MHDU are nursed in a 'high tech' environment, and are usually linked to both a bedside and central monitoring</p>
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NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i>	Acute Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>			station, where a number of vital signs can be continuously evaluated.
			Occupational Health	Whole population	The Occupational Health team seeks to protect, promote and improve the health and wellbeing of all employees in our care.
			Orthotics	Whole population	People referred to the Orthotics service may be seen by a Podiatrist, an Occupational Therapist or one of the visiting Orthotists. A postiche (wig) clinic is held once a week where the service is delivered by an experienced hair stylist specialising in the provision of wigs.
			Satellite clinics held at:- Humberston Park School		
			Osteoporosis clinic	Whole population	Osteoporosis literally means 'porous bones' and is often referred to as the 'fragile bone disease'. Osteoporosis is a disease of bone that leads to an increased risk of fracture. The clinic is run twice monthly and delivered by two Consultants and one Specialist registrar. There is cross-specialty specialty interest with one consultant having a background in Rheumatology and one in adult medicine. The number of patients per clinic is deliberately small, so every patient is given plenty of time and attention. The service is supported by DEXA scanning (which is the gold standard of investigation for osteoporosis), including vertebral assessment if indicated. There is also a facility to administer intravenous drugs for osteoporosis and Paget's disease, and that can be done on the same day as the clinic, in the Diagnostic and Investigation Unit, in a clean environment with friendly staff.
Outpatients	Whole population	Outpatients Department run clinics for Medical, Nursing and other professional staff to see patients who have usually been referred for specialist advice, treatment, investigations or support. Each hospital has a variety of clinics each day of the week. The main outpatients generally caters for general medical and surgical clinics, for both adults and children.			
			Satellite clinics held at:- Marisco Medical Centre Weelsby View Medical Centre		

			Pharmacy	Whole population	The Pharmacy department provides patient-focused services and supports 'one stop dispensing' to the majority of the hospital beds. Patients are encouraged to bring their own medicines in to hospital which, after being checked by the ward based pharmacy teams early in the patients stay, are stored in the patient's bedside medicines locker. Any additional medicines required are supplied labelled with directions. This facilitates discharge and also enables self administration by suitable patients.
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NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i>	Acute Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>			The following services are provided by the department: <ul style="list-style-type: none"> • Clinical Pharmacy • Medicines Information • Technical Services • Procurement & Distribution
			Rheumatology Satellite clinics held at:- Louth County Hospital	Whole population	The department has 4 consultant rheumatologists and 3 Specialist Nurses supporting 9 in-patient beds on Ward D1 Hazel. OPD services at Louth, DPoW, SGH and GDH.
			Sexual Health Satellite clinics held at:- Cleethorpes Primary Care Centre Grimsby Institute of Further Education, Nuns Corner, Grimsby Immingham Young People's Centre, Civic Centre Franklin College, Grimsby East Marsh Children's Centre	Whole population	The Sexual Health service comprises of a centre based at The Diana, Princess of Wales Hospital, Grimsby and Specialist Family Planning Clinics at various locations across North East Lincolnshire.
			Stroke Unit	Older people	The Stroke Unit comprises for rehabilitation of adults following a Stroke. There is also an SIRU unit which offers step down rehabilitation. There is development of an Intermediate Care Facility which supports 4 beds identified for stroke intermediate care.

			Wheelchair Services	Whole population	This service supplies both powered and non-powered wheelchairs and special seating to people who have a long-term need for a wheelchair.
			Nutrition & Dietetics Satellite clinics held at:- Weelsby View	Whole population	The Nutrition and Dietetics team provide specialist nutritional advice across a broad spectrum of conditions and work with all age groups using nutritional science to prevent and treat of diet related disorders and diseases. Optimal nutritional care is a component of both maintenance of health, recovery from illness and treatment of specific

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NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i>	Acute Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>	Ashwood surgery		conditions. The Nutrition and dietetics service provides a service to all wards The dietitians play a key role in multi professional team and work with individuals and their families to address complex nutritional issues through dietary modification and / or behaviour change
			Medical Engineering	Whole population	The Medical Engineering Department provides the broad range of services necessary for the effective management and support of medical devices across the organisation. The aim of the department is to ensure that whenever a medical device is used, it operates effectively, is suitable for its intended purpose and is maintained in a safe and reliable condition. The range of services provided by the department includes: <ul style="list-style-type: none"> • Maintaining a comprehensive medical device inventory. • Management of externally provided maintenance contracts. • Commissioning and safety testing of newly supplied equipment. • Planned maintenance and performance testing. • Action on equipment safety alerts, recalls and upgrades. • Breakdown repairs. • Pre-purchase evaluation and selection. • equipment library service

		Surgical procedures	<p>Ear, Nose and Throat</p> <p>Satellite Clinics held at:- Marisco Medical Centre Louth Hospital</p>	Whole population	<p>The Ear Nose & Throat (ENT) service provides:</p> <ul style="list-style-type: none"> • ENT Clinics • Voice Clinics • Audiology Service • Paediatric Hearing Assessment Clinics • Oncology Clinic <p>Routine ENT surgical procedures plus; functional endoscopic sinus surgery (FESS), myringoplasty, mastoid surgery, pinnaplasty, pharyngeal pouch surgery, tracheostomy, investigative surgery, parotid surgery, release tongue tie, tympanoplasty, excision/biopsy surgery, injection to larynx.</p>
			General Surgery	Whole population	The Department of General Surgery offers a variety of services to the patients including General Surgery, Colorectal

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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			<p>Intensive Therapy Unit</p>	<p>Whole population</p>	<p>The unit provides intensive care for the population of North East Lincolnshire. It is a service for critically ill patients with potentially recoverable conditions who might benefit from a more expert and detailed management than is available at ward level.</p>
			<p>Oral Surgery</p>	<p>Whole population</p>	<p>The maxillofacial Unit offers the full range of services as defined by the British association of Oral and Maxillofacial Surgery:</p> <p>Outpatient and day case service for oral and maxillofacial surgery</p> <p>Outpatient service for treatment and advice for patients with mal-alignment of the teeth and jaws</p> <p>Dentoalveolar surgery</p> <p>Management of maxillofacial trauma</p> <p>Orthognathic facial surgery</p> <p>Reconstructive surgery for facial disfigurement and facial fractures</p> <p>Diagnosis and treatment of:</p> <ul style="list-style-type: none"> • Facial injuries • Disease of the mouth jaws and face • Cancer of the mouth jaws and face • Impacted and buried teeth • Facial pain • Swellings of the face and neck • Salivary gland diseases • Facial disproportion • Surgical and non-surgical management of diseases and disorders of the temporomandibular joint (TMJ) • Cysts and tumours of the jaw • Mouth ulcers and infections • Diseases affecting the oral mucosa • Oral medicine and oral pathology. <p>Inpatient facilities are not provided on site. Patients requiring</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Surgical procedures <i>(continued)</i></p>			<p>inpatient facilities will be transferred to Hull.</p> <p>The Orthodontic service is provided by the Consultant Orthodontist, in an outpatient setting the service provides advice to general dental practitioners and treatment for referred patients with mal-alignment of the teeth and jaws.</p> <p>Treatments include:</p> <p>Tooth straightening with the use of appliances (braces), which may be fixed or removable, to treat crowding, impacted teeth, missing teeth, increased or reduced overjet and overbite, centre line and occlusal discrepancies</p> <p>Treatment in conjunction with surgery for facial disproportion / disharmony</p>
			<p>Orthopaedics & Trauma</p>	<p>Whole population</p>	<p>Orthopaedics & Trauma is the specialty dealing with disorders to the musculoskeletal system (bones and joints) whether due to "wear and tear" (osteoarthritis), accidents or inherited conditions.</p> <p>Treatment may consist of physiotherapy, orthotics (for example walking aids) or surgery.</p> <p>Surgical treatments for orthopaedic conditions may be performed as a day case, for example key-hole knee surgery (arthroscopy) or as an in- patient such as in a joint replacement.</p> <p>The anaesthetic options range from local injection, general anaesthesia or spinal anaesthesia.</p> <p>Orthopaedic Surgeons also look after trauma patients with an injury arriving as an emergency through the Casualty department.</p>
		<p>Diagnostic and screening procedures</p>	<p>Breast Care Unit</p>	<p>Whole Population</p>	<p>This unit sees and assesses women of all ages with breast problems.</p> <p>They offer single visit assessment with history and clinical examination. Breast imaging with mammography and ultrasound, and ultrasound guided core biopsies.</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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			Medical Illustration	Whole population	<p>Medical Illustration is based at Diana Princess of Wales Hospital, Grimsby. The department also serves Scunthorpe and Goole.</p> <p>Medical Illustration provides a photographic service as part of the healthcare team. Clinical photographs are taken of patients' conditions for hospital notes, treatment planning, teaching and research.</p> <p>General photography services cover PR work, research, and reprographics. Digital services include photography, image manipulation, scanning, retouching.</p>
			Medical Physics	Whole population	<p>Nuclear Medicine:</p> <p>Diagnostic Nuclear Medicine involves the use of radiopharmaceuticals (drugs labelled with radioactivity) to assess the function of various organs or systems in the body. Imaging is undertaken using a gamma camera. This is a</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Diagnostic and screening procedures <i>(continued)</i></p>			<p>radiation detector and produces images of the distribution of radioactivity in the patient.</p> <p>Investigations</p> <p>The section offers a comprehensive range of diagnostic tests and also undertakes some therapeutic procedures. The most frequently undertaken procedures are detailed below:</p> <ul style="list-style-type: none"> • Bone Imaging • Lung Imaging • Myocardial Perfusion Imaging • Renal Imaging • Thyroid Imaging <p>Physiological Measurements:</p> <p>The term 'Physiological Measurement' has been adopted to reflect those services that predominantly focus on assessing the function of major organ systems, providing information on the extent of disease or disability and the provision and/or response to therapeutic interventions.</p> <p>The Department is led by the Head of Diagnostics and Governance supported by Clinical Leads. The team includes Clinical Physiologists, Assistant Practitioners and Students. The Department is also actively supported by Consultant Physicians from various disciplines within the Trust and in some cases externally from locations around the UK.</p> <p>Physiological Measurements carried out within the Department include:</p> <ul style="list-style-type: none"> • Bone densitometry • Neurophysiology • Respiratory Physiology • Urodynamics investigations • Vascular assessment • New Born Hearing Audiological Diagnostics

			<p>Radiology</p> <p>Satellite Clinics held at:- St Hughes Clinic Marisco Medical Centre</p>	Whole population	<p>Over the last five years, we have been building for the future and modernising our services. We pride ourselves in the very latest, state of the art imaging equipment, which includes Magnetic Resonance Imaging, 1 Spiral CT scanners, Digital Screening and Angiography equipment with capability to perform Coronary Angiography, portable x-ray machines, general purpose x-ray machines, mammography equipment, Computed Radiography and full and functional Picture Archiving and Communications Systems (PACS), in the other Hospital.</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Diagnostic and screening procedures <i>(continued)</i></p>			<p>The services has, several ultrasound machines including colour flow and Power Doppler Ultrasound with tissue harmonics.</p>
		<p>Maternity & midwifery services</p>	<p>Grimsby Maternity Hospital Satellite Clinics held at:- Louth Hospital Marisco Medical Centre</p>	<p>Whole population</p>	<p>There is a purpose-built Department of Family Services which opened in July 2004. This is located to the side of the main hospital site, close to the Gynaecology ward.</p> <p>Maternity has an LDRP (Labour, Delivery, Recovery, Postnatal) concept. This means that the whole of the patients hospital stay will be provided from a room which has en-suite facilities. Rooms are generally single rooms although there are a few rooms which have 2 beds in them. This means that you will be able to have your baby in the same room that you are admitted to, in a home-from-home environment.</p> <p>This has proved hugely popular with families and partners who are actively encouraged to stay with the women throughout their inpatient stay.</p> <p>The service has also been recognised nationally for it's low caesarean section rates by the NHS Improvement and Innovation department.</p> <p>The new unit has 37 inpatient beds for pregnant women and new mothers including specialist rooms for high dependency care, disabled patients, waterbirths and for parents who have suffered loss.</p> <p>Antenatal services are provided from the Acorn antenatal outpatients department which includes an antenatal day unit. A Special Care Baby Unit is on-site and Transitional Care is provided at the mother's bedside.</p>
			<p>Neonatal Unit</p>	<p>Children 0-3 years</p>	<p>The Neonatal Unit provides care for sick and preterm infants. The Unit has eight special care cots, one high dependency and three intensive care with an additional four transitional care cots located within the maternity wards.</p>
		<p>Termination of pregnancies</p>	<p>Termination (Abortion) Service</p>	<p>Whole population</p>	<p>The termination service is a confidential service regardless of age, staffed by nurses and doctors who will care for you in a non-judgemental manner.</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Family planning services</p>	<p>Family Planning</p> <p>Satellite clinics held at:- Cleethorpes Primary Care Centre Grimsby Institute of Further Education, Nuns Corner, Grimsby Immingham Young People's Centre, Civic Centre Franklin College, Grimsby East Marsh Children's Centre</p>	<p>Whole population</p>	<p>All our Family Planning Clinics (including CHOICES) offer:</p> <ul style="list-style-type: none"> • Confidentiality • Advice • Emergency Contraception • Sexual Health • Coils • Caps • Pills • Condoms • Cervical Cytology Screening • Implants • Referral into termination services <p>Adult Family Planning Clinics</p> <p>All our adult family planning clinics offer a free confidential service. The clinics are self referral and operate a non-appointment system.</p> <p>Staffed by Specialist Nurses, Midwives, GP and Youth Workers</p> <ul style="list-style-type: none"> • Health advice, information and support • Emergency contraception • Contraceptive advice and supply • Pregnancy testing, advice and referral • Free condoms • Opportunity to talk • Chlamydia screening • Information and materials
		<p>Nursing care</p>	<p>Children's Community Nursing Service</p>	<p>Children 0-3 years Children 4-12 years Children 13-18 years</p>	<p>The team consists of a number of experienced children's nurses and nursery nurses who provide care for patients with a variety of medical and surgical conditions. The patients range in ages from neonates up to eighteen year's old.</p> <p>The team also has a number of specialist nurses including Attention Deficit Hyperactivity Disorder (ADHD), Diabetes, Epilepsy and Substance Misuse.</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scarcho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Nursing care <i>(continued)</i></p>	<p>Oncology / Macmillan Nurses Palliative Care</p>	<p>Whole Population</p>	<p>The team are located in a purpose built inpatient, daycase and outpatient unit with modern facilities to provide an holistic approach to patient care. The Macmillan Nurses are part of an integrated multidisciplinary team. The patient, their family and carers play an integral role in decisions about the care they receive.</p> <p>The goal of palliative care is achievement of the best quality of life for patients living with any life threatening illness and their families/carers. This includes patients with cancer and non-malignant conditions.</p> <p>Palliative Care tends to be associated with care of the dying however many aspects of palliative care are applicable early in the course of illness from diagnosis, through all stages of the patient's journey to promote best outcomes in terms of quality of life for patients living with their illness.</p> <p>The team provide education and training, share knowledge/ expertise, provide information to patients, carers and health care professionals on all aspects of palliative care.</p> <p>Referrals to the service may be for:</p> <ul style="list-style-type: none"> • Complex pain and other symptom management • Complex emotional/psychological support for patient and/carer • Financial support-care benefits/access to grants through Macmillan Cancer Support • Referral for Hospice Care-Lindsey Lodge Hospice • Referral to Specialist Palliative Care Social Worker who provides social, financial and bereavement support • Involvement in discharge planning • End of life care • Education and training

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 (continued)	Rehabilitation Services	Treatment of disease, disorder or injury	Audiology Louth Hospital Marisco Medical Centre Weelsby View Health Centre Cleethorpes Primary Care Centre Freshney Green Medical Centre The Roxton Practice	Whole Population	Audiology is the science of hearing and is especially the diagnostic assessment, rehabilitation and habilitation of persons with ear, hearing and/or balance difficulties. The following investigations are routinely performed: <ul style="list-style-type: none"> • Diagnostic Audiometry • Impedance Audiometry & Acoustic Reflexes • Speech Audiometry • Newborn Hearing Screening • Tinnitus Testing & Counselling • Hearing Aids
			Child Development Centre	Children 0-3 years Children 4-12 years	The Child Development Centre (CDC) offers therapy and pre-school nursery care to local children with severe and special needs. The Centre is staffed by a group of multi disciplinary professionals who work as a team, to bring out the very best in the children that attend. The Multi Disciplinary team is involved in the development of an individual programme for each child that attends the CDC. Pre-school children referred to the centre are assessed over a six week period, when every child spends time with each member of the team. Assessment is a process during which parents work closely with the staff at the CDC. Following this assessment period, the team holds a review for each child and, working closely with parents, an individual programme is designed to enable the child to reach his/her full potential during his/her time at the centre.

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Rehabilitation Services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>	<p>Children's Therapy Services</p> <p>Satellite clinics held at:- Immingham Children's Centre Humberston Park Cambridge Park Nunsthorpe & Bradley Reynolds Central</p>	<p>Children 0-3 years Children 4-12 years Children 13-18 years Younger adults</p>	<p>Children's Therapy includes Physiotherapy, Occupational Therapy and Speech and Language Therapy services. In many cases children will be referred to these services by health or education professionals. In some cases parents can also refer to these services.</p> <p>The Children's Therapy team aims to provide a high quality, evidence-based service for 0-16 year olds and 16-19 if in full-time education. The team offer advice, assessment, intervention and training. They work in partnership with children, their families/carers.</p> <p>All therapists are registered with the Health Professions Council (HPC).</p>
			<p>Nutrition & Dietetics</p> <p>Satellite clinics held at:- Humberston Park School Nunsthorpe & Bradley</p>	<p>Whole population</p>	<p>The Nutrition and Dietetics team provide specialist nutritional advice for children across a broad spectrum of conditions using nutritional science to prevent and treat of diet related disorders and diseases.</p> <p>Optimal nutritional care is a component of both maintenance of health, recovery from illness and treatment of specific conditions.</p> <p>The dietitians play a key role in multi professional team and work with children and their families to address complex nutritional issues through dietary modification and / or behaviour change</p> <p>The dietitians provide a service to all acute wards and to individuals requiring support with specialist feeding requirements in the community</p> <p>The team work in Childrens centres to provide nutritional education and support behavioural change for families to promote health and prevent disease.</p>
			<p>Occupational Therapy</p> <p>Satellite clinics held at:- Humberston Park School 207 Freeman Street Hope Street The Molsen Centre The Beacon Care Home</p>	<p>Whole population</p>	<p>Occupational Therapists work with people of all ages to help them to overcome the effects of disability caused by physical or psychological illness, developmental problems, accident or ageing and enable them to lead full and satisfying lives, as independently as possible. Although we are based at , Diana, Princess of Wales, Grimsby, the team, due to the nature of their work, see patients at home or their place of residence and in their workplace or schools.</p> <p>The main focus of this service is on the functional implications of illness or disability or the individual and, as such, may</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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			<p>Physiotherapy</p> <p>Satellite The Roxton Practice Weelsby View Medical Centre Hope Street The Beacon Care Home The Molsen Centre Grimsby Hall</p>	<p>Whole population</p>	<p>Physiotherapists use physical means, especially movement, to promote recovery and prevent ill health. They aim to reduce pain and improve levels of ability or function. A physiotherapist may assess and treat clients with physical problems due to accident, ageing, disability or disease.</p> <p>Physiotherapy involves a variety of different forms of treatment for example, advice about posture or a course of exercises to strengthen specific muscles. There is a variety of forms of therapy available, because physiotherapists treat clients with many different conditions. Every client is seen as an individual with their own particular needs.</p> <p>The physiotherapists within the Trust are based in three departments at Goole, Scunthorpe and Grimsby. We are committed to the provision of high quality, effective treatment. To make this possible physiotherapy staff engage in a continual programme of learning and encourage the sharing of expertise between departments.</p> <p>All physiotherapists within the Trust are registered with the Health Professions Council. Each team includes highly experienced clinical specialists who ensure appropriate treatment and the use of techniques reinforced by recent evidence or research.</p>
			<p>Rehabilitation Medicine Service Satellite Cromwell Road Primary</p>	<p>Whole population</p>	<p>The Rehabilitation Medicine Service provides a co-ordinated approach to rehabilitation, which enables physically disabled people live in their preferred environment with the best possible quality of life. The Service serves the population of</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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<p>NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i></p>	<p>Rehabilitation Services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>	<p>Health Care Centre</p>		<p>North and North East Lincolnshire.</p> <p>The highly skilled Multidisciplinary Team, which is Consultant led, specialises in neurological conditions providing patient centred care focusing on goal setting and outcome measures with identified pathways of care and a review process to promote patient independence. The community orientated service provides therapy to patients in the location/environment most appropriate for and, where possible, preferred by the patient; including the patient's home, place of work etc, For those patients with more severe neurological conditions the Service promotes long-term management through on-going assessments, planned intervention and life planning thereby avoiding such crisis as medical complications, hospital admissions and breakdown of carer support. This Service works in partnership with other agencies, particularly Social Services, to ensure that health and social input, is part of a co-ordinated approach.</p> <p>A Spasticity Service is also provided for assessment and treatment which may include medication, Botulinum Toxin or provision of equipment such as Functional Electronic Stimulation (FES).</p> <p>The Rehabilitation Medicine Service also works in joint Partnership with the Brain Injury Rehabilitation Trust and has 14 in-patient beds at Goole Neuro Rehabilitation Centre.</p>

			Speech and Language Therapy (Adults)	Whole population	<p>The Speech & Language Therapy department provides specialised assessment and therapy for a wide range of communication and swallowing disorders in acute and community settings.</p> <p>In particular adults with Acquired Communication/Swallowing Disorders, Voice Disorders and Fluency Disorders</p> <p>The Speech and Language Therapy team assess, manage and treat the communication and swallowing disorders of people with acquired neurological conditions (e.g. stroke, head injury) and people with progressive neurological conditions (e.g. Dementia, Multiple Sclerosis).</p> <p>The team also work with people who stammer, people who have a voice disorder and see people who have undergone oral surgery and laryngectomy (removal of the voice box) and other treatments for Head and Neck Cancer.</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL30 Diana, Princess of Wales Hospital Scartho Road Grimsby North East Lincolnshire DN33 2BA United Kingdom Tel: (01472) 874111 <i>(continued)</i>	Rehabilitation Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>			There is a team of S<s that work with Adults with Learning Disabilities.

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282</p>	<p>Acute Services</p>	<p>Treatment of disease, disorder or injury</p>	<p>Accident & Emergency</p>	<p>Whole Population</p>	<p>The department is a 24 hour open access service to the public with dedicated, enthusiastic staff committed to high standards of patient care. The department has Major Trauma Accreditation, meaning we are a receiving hospital for trauma. A team of surgeons, anaesthetists, orthopaedics doctors and A&E staff respond to trauma calls. This team of specialist staff are able to make rapid decisions on the care needed for patients with multiple injuries.</p>
			<p>Ano-rectal Physiology Service</p>	<p>Whole Population</p>	<p>The ano-rectal physiology unit at Scunthorpe Hospital provides specialist investigations and treatment for patients with functional bowel disorders. Ano-rectal manometry and endo-anal ultrasound can be carried out as an outpatient. These tests examine the ano-rectal muscles in detail; the strength and function of the muscle as well as looking at the damaged tissue or for more serious conditions such as tumours. The ano-rectal physiology unit provides a seamless service; investigating, analysing and treating patients with symptoms. Following analysis of the results patients can be offered a range of treatments including biofeedback counselling, in order to retrain the ano-rectal muscles. This takes place over a several months enabling the patient and nurse to establish a trusting relationship.</p>
			<p>Audiology Satellite clinics held at:- Marshes Medical Practice</p>	<p>Whole Population</p>	<p>Audiology is the science of hearing and is especially the diagnostic assessment, rehabilitation and habilitation of persons with ear, hearing and/or balance difficulties. The service routinely performs the following investigations:</p> <ul style="list-style-type: none"> • Diagnostic Audiometry • Impedance Audiometry & Acoustic Reflexes • Speech Audiometry • Newborn Hearing Screening • Tinnitus Testing & Counselling • Hearing Aids
			<p>Children's Services</p>	<p>Children 0-3 years Children 4-12 years Children 13-18</p>	<p>Children's Services incorporates both hospital inpatient and outpatient services, day case and assessment, in addition to community services for neonates and children up to the age of eighteen.</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 (continued)	Acute Services (continued)	Treatment of disease, disorder or injury (continued)		years	
			Community Dental Satellite Clinics held at:- Riddings Health Centre Crosby Health Centre Ashby Health Centre	Whole population	The Community Dental Service compliments the general (or 'high street') dental service. The service offers care to the most vulnerable members of our communities, such as children with high levels of dental problems, children and adults with special needs and the elderly. There are also facilities for conscious sedation and general anaesthetic. We receive referrals from other dentists, doctors, nurses, social workers and other related professionals. The Objectives of the Service are: <ul style="list-style-type: none"> • The provision of oral health promotion programmes • Epidemiological studies investigating the patterns of oral diseases in the local community. • The provision of oral health care for people who would not or cannot receive treatment from the General Dental Service (GDS), such as those with special needs or children with high needs. • The provision of oral health care for patients who have experienced difficulty in obtaining treatment from the GDS – the 'safety net'. • The provision of treatment that is not generally available in the GDS, such as general anaesthesia, conscious sedation and orthodontics. Priority in the provision of oral health care is given to those disadvantaged groups who cannot or do not use the GDS: <ul style="list-style-type: none"> • Children with extensive disease • Children from families who do not normally use the GDS • Adults and children who are disabled and or have a compromising medical problem which can both affect their oral health and the accessibility to dental services

			Dermatology	Whole population	<p>Skin disease is a major and disabling problem for many people all over the world.</p> <p>Outpatient, dressing and leg ulcer clinics are provided in addition to minor surgeries and patch testing.</p> <p>Daily dressings and light therapy (PUVA & narrow-band UVB) are also provided by this service.</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>	<p>Diabetes Care</p>	<p>Whole population</p>	<p>Sound diabetes care revolves around a multidisciplinary approach bringing together the different skills of the Consultant and General Practitioner, the Practice Nurse, the Diabetes Nurse Specialist, the Dietitian, the Chiropodist and, on occasion, the Clinical Psychologist to provide the medical care, education and understanding required to enable the person with diabetes to successfully manage their own condition in the knowledge that the appropriate health care professional is available should they need advice.</p>
			<p>Path Links Immunology Service</p>	<p>Whole population</p>	<p>The Path Links Immunology service has clinics in Scunthorpe and Grimsby and provision of clinical services to both Lincoln and Boston The service is part of the Trent Immunodeficiency Consortium (TRIC) - which allows the service to network with immunology departments in neighbouring counties.</p> <p>The Path Links Immunology service sees adult patients with immunological conditions, including: recurrent infections, primary immunodeficiencies, complex allergies, urticaria and angioedema, and anaphylaxis. Children can be referred to the service from a consultant paediatrician. The service does NOT see patients with chronic fatigue syndrome, or HIV/AIDS since these are looked after by other specialities.</p>
			<p>Occupational Health</p>	<p>Whole population</p>	<p>The occupational health team seek to protect, promote and improve the health and wellbeing of all employees in our care.</p>
			<p>Orthotics</p>	<p>Whole population</p>	<p>People referred to the Orthotics service may be seen by a Podiatrist, an Occupational Therapist or one of our visiting Orthotists. A postiche (wig) clinic is held once a week where the service is delivered by an experienced hair stylist specialising in the provision of wigs.</p>

			Outpatients	Whole population	<p>The Outpatients Department runs clinics for Medical, Nursing and other professional staff to see patients who have usually been referred for specialist advice, treatment, investigations or support.</p> <p>Each hospital has a variety of clinics each day of the week. The main outpatients generally caters for general medical and surgical clinics, for both adults and children.</p>
			Pharmacy	Whole population	<p>The Pharmacy department provides patient-focused services and supports 'one stop dispensing' to the majority of the hospital beds. Patients are encouraged to bring their own medicines in to hospital which, after being checked by the ward based pharmacy teams early in the patients stay, are</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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			Rheumatology	Whole population	The department has 4 consultant rheumatologists and 3 Specialist Nurses.
			Satellite clinics held at:- Louth County Hospital		
			Sexual Health	Whole population	The Sexual Health service comprises of a Centre for Sexual Health, based at Scunthorpe General Hospital and Specialist Family Planning Clinics at various locations across North Lincolnshire.

			<p>Nutrition & Dietetics</p> <p>Satellite clinics held at:-</p> <p>Church Lane Medical Centre</p> <p>Dr Kapil & Partners (Ashby Rd & Detuyll St)</p> <p>Ashby Turn Primary Care Centre</p> <p>Ashby Clinic</p> <p>Brigg Riverside</p> <p>Brigg Bridge St</p> <p>Barnetby Medical Centre</p> <p>Barton West Town Surgery</p> <p>Winterton Surgery</p> <p>Kirton Lindsey Traingate Surgery</p>	Whole population	<p>The Nutrition and Dietetics team provide specialist nutritional advice across a broad spectrum of conditions and work with all age groups using nutritional science to prevent and treat of diet related disorders and diseases.</p> <p>Optimal nutritional care is a component of both maintenance of health, recovery from illness and treatment of specific conditions. The Nutrition and dietetics service provides a service to all acute wards and to individuals requiring support with specialist feeding requirements in the community.</p> <p>The dietitians play a key role in multi professional team and work with individuals and their families to address complex nutritional issues through dietary modification and / or behaviour change</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i>	Acute Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>	Crowle Clinic Skippingdale Surgery		
			Medical Engineering	Whole population	The Medical Engineering Department provides the broad range of services necessary for the effective management and support of medical devices across the organisation. The aim of the department is to ensure that whenever a medical device is used, it operates effectively, is suitable for its intended purpose and is maintained in a safe and reliable condition. The range of services provided by the department includes: <ul style="list-style-type: none"> • Maintaining a comprehensive medical device inventory. • Management of externally provided maintenance contracts. • Commissioning and safety testing of newly supplied equipment. • Planned maintenance and performance testing. • Action on equipment safety alerts, recalls and upgrades. • Breakdown repairs. • Pre-purchase evaluation and selection. • equipment library service
		Surgical procedures	Ear, Nose and Throat	Whole population	The Ear nose and Throat (ENT) services provides: <ul style="list-style-type: none"> • ENT Clinics • Voice Clinics • Audiology Service • Paediatric Hearing Assessment Clinics • Oncology Clinic Routine ENT surgical procedures plus; functional endoscopic sinus surgery (FESS), myringoplasty, mastoid surgery, pinnoplasty, pharyngeal pouch surgery, tracheostomy, investigative surgery, parotid surgery, release tongue tie, tympanoplasty, excision/biopsy surgery, injection to larynx.

			General Surgery	Whole population	<p>The Department of General Surgery offers a variety of services to the patients including General Surgery, Colorectal Surgery, Vascular Surgery, Endoscopy, Laparoscopic Surgery & Urology.</p> <p>Special Procedures Include Endoscopic Mucosal resection of colonic lesions, Endoscopic Thoracic Sympathectomy, Minimal Access Thyroid and parathyroid surgery.</p> <p>The service now also offer the following:</p>
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NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i>	Acute Services <i>(continued)</i>	Surgical procedures <i>(continued)</i>			<ul style="list-style-type: none"> Laparoscopic Inguinal Hernia Repair (TEP technique) Laparoscopic Ventral and Incisional Hernia Repair Laser Haemorrhoidectomy (with local anaesthesia as an ambulatory)
			Intensive Care	Whole population	The Intensive Care Unit provides intensive care for the population of North Lincolnshire. It is a service for critically ill patients, who will benefit from various organ support under the care of Consultant Anaesthetists, other than the management and treatment available in the wards.
			Obstetrics & Gynaecology	Whole population	Gynaecology services include routine gynaecology clinics, a termination of pregnancy service, and special interest clinics in oncology, infertility, utero-vaginal prolapse & post-menopausal bleeding. Admission currently occur into a general surgical ward, but we anticipate a move into a purpose-built gynaecology ward in 2010.

			Oral Surgery	Whole population	<p>The maxillofacial Unit offers the full range of services as defined by the British association of Oral and Maxillofacial Surgery:</p> <p>Outpatient and day case service for oral and maxillofacial surgery</p> <p>Outpatient service for treatment and advice for patients with mal-alignment of the teeth and jaws</p> <p>Dentoalveolar surgery</p> <p>Management of maxillofacial trauma</p> <p>Orthognathic facial surgery</p> <p>Reconstructive surgery for facial disfigurement and facial fractures</p> <p>Diagnosis and treatment of:</p> <ul style="list-style-type: none"> • Facial injuries • Disease of the mouth jaws and face • Cancer of the mouth jaws and face • Impacted and buried teeth • Facial pain • Swellings of the face and neck • Salivary gland diseases
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Surgical procedures <i>(continued)</i></p>			<ul style="list-style-type: none"> • Facial disproportion • Surgical and non-surgical management of diseases and disorders of the temporomandibular joint (TMJ) • Cysts and tumours of the jaw • Mouth ulcers and infections • Diseases affecting the oral mucosa • Oral medicine and oral pathology. <p>Inpatient facilities are not provided on site. Patients requiring inpatient facilities will be transferred to Hull.</p> <p>Patients requiring laser treatment will also have to travel to Scunthorpe.</p> <p>Orthodontics</p> <p>The Orthodontic service is provided by the Consultant Orthodontist, who provides an outpatient service to provide advice to general dental practitioners and treatment for referred patients with mal-alignment of the teeth and jaws.</p> <p>Treatments include:</p> <p>Tooth straightening with the use of appliances (braces), which may be fixed or removable, to treat crowding, impacted teeth, missing teeth, increased or reduced overjet and overbite, centre line and occlusal discrepancies</p> <p>Treatment in conjunction with surgery for facial disproportion / disharmony</p>

			Orthopaedics & Trauma	Whole population	<p>Orthopaedics & Trauma is the speciality dealing with disorders to the musculoskeletal system (bones and joints) whether due to "wear and tear" (osteoarthritis), accidents or inherited conditions. We treat all age groups.</p> <p>Treatment may consist of physiotherapy, orthotics (for example walking aids) or surgery.</p> <p>Surgical treatments for orthopaedic conditions may be performed as a day case, for example key-hole knee surgery (arthroscopy) or as an in- patient such as in a joint replacement.</p> <p>The anaesthetic options range from local injection, general anaesthesia or spinal anaesthesia.</p> <p>Orthopaedic Surgeons also look after trauma patients with an injury arriving as an emergency through the Casualty</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i>	Acute Services <i>(continued)</i>	Surgical procedures <i>(continued)</i>	Podiatry	Whole population	department. The Podiatry team provides a service for Inpatients, Outpatients and at specialised clinics. These are primarily concerned with the higher risk patients - those with peripheral vascular or neurological diseases The staff have a very strong interest in orthotics and biomechanics, particularly in the younger patient. Nail surgery is performed on a regular basis. There are also a number of areas, particularly diabetes, rheumatology and orthotics where the team has a strong multi-disciplinary presence.
		Diagnostic and screening procedures	Breast Care Unit	Whole Population	This unit sees and assesses women of all ages with breast problems. The service offers single visit assessment with history and clinical examination. breast imaging with mammography and ultrasound, and ultrasound guided core biopsies. The breast unit (Pink Rose Suite) sees women of all ages for breast triple assessment. This includes a clinical examination, imaging (Mammography & Ultrasound) & ultrasound guided biopsy if needed at the initial visit. The imaging is hot reported. We also offer stereotactic biopsy & Mammotome biopsy / excisional biopsy by appointment amongst a wide range of other interventional procedures which may be required for surgery or chemotherapy follow-up. The Pink Rose suite also provides disabled breast screening & breast screening assessment for the locally screened NHSBSP population.

			Cardio Respiratory	Whole Population	<p>The Cardio respiratory Department is a dedicated, highly skilled team of physiologists and assistant technical officers that provide a wide variety of services to inpatients, outpatients and GP open access referrals. The majority of patients are adult, but the department is able to provide a limited service to the pediatricians.</p> <p>Non invasive testing we provide include:</p> <ul style="list-style-type: none"> • ECGs • Simple Spirometry with Full Reversibility Studies. • Exercise stress testing • 24HR ECG and BP monitoring
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i>	Acute Services <i>(continued)</i>	Diagnostic and screening procedures <i>(continued)</i>			<ul style="list-style-type: none"> • Incident recordings • Transthoracic & Transoesophageal Echocardiography • Full Respiratory function Testing with Full Reversibility Studies. • SNIP (SNIFF NASAL INSPIRATORY PRESSURE) • Flight Assessments • 6min Walking tests • Pacemaker checks
			Radiology	Whole population	Over the last five years, we have been building for the future and modernising our services. We pride ourselves in the very latest, state of the art imaging equipment, which includes Magnetic Resonance Imaging, 2 Spiral CT scanners, Digital Screening and Angiography equipment with capability to perform Coronary Angiography, portable x-ray machines, general purpose x-ray machines, mammography equipment and full and functional Picture Archiving and Communications Systems (PACS)

		Maternity & midwifery services	Maternity Services	Whole population	<p>The Department of Obstetrics provides acute and elective care for disorders particularly affecting women in. It integrates closely with the department of midwifery. The department is staffed by a Clinical Director who is one of a group of 6 Consultants, leading a large team of junior doctors. Medical students from two universities are attached to us.</p> <p>In close liaison with midwifery, the care of pregnant women is organised on a basis of risk assessment, with normal women enjoying midwifery-lead care. This allows doctors to concentrate on disorders in pregnancy, starting within our Early Pregnancy Unit, moving through into routine antenatal clinics, with specialised antenatal care provided through a joint clinic with a physician, a fetal medicine clinic, and an antenatal day unit. Admission facilities include an antenatal & postnatal ward and a nine-roomed delivery suite with integral operating theatre and birthing pool.</p> <p>The unit at Scunthorpe has a capacity of 34 beds and 25 cots. There is a birthing pool on delivery suite.</p> <p>The service is currently in the process of modernising its antenatal clinic and day unit area.</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i>	Acute Services <i>(continued)</i>	Maternity & midwifery services <i>(continued)</i>	Neonatal Intensive Care (NICU)	Children 0-3 years	The Neonatal Intensive Care Unit (NICU) provides care for babies born of twenty-four weeks gestation and above. They provide care at special care, high dependency, intensive care and transitional care levels. The NICU has three intensive care beds, two high dependency care and five special care beds with an additional five transitional care cots located on ward 26.
		Termination of pregnancies	Termination (Abortion) Service	Whole population	The termination service is a confidential service regardless of age, staffed by nurses and doctors who will care for you in a non-judgemental manner.
		Family planning services	Family Planning	Whole population	All the Family Planning Clinics (including CHOICES) offer: <ul style="list-style-type: none"> • Confidentiality • Advice • Emergency Contraception • Sexual Health • Coils • Caps • Pills • Condoms • Cervical Cytology Screening • Implants • Referral into termination services
		Nursing care	Children's Community Nursing Service	Children 0-3 years Children 4-12 years Children 13-18 years	The team consists of a number of experienced children's nurses and nursery nurses who provide care for patients with a variety of medical and surgical conditions. The patients range in ages from neonates up to eighteen year's old. The team also has a number of specialist nurses including Attention Deficit Hyperactivity Disorder (ADHD), Diabetes, Epilepsy and Substance Misuse.

			Macmillan Nurses Palliative Care	Whole population	<p>The Macmillan Nurses are part of an integrated multidisciplinary team. The patient, their family and carers play an integral role in decisions about the care they receive.</p> <p>The goal of palliative care is achievement of the best quality of life for patients living with any life threatening illness and their families/carers. This includes patients with cancer and non-malignant conditions.</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i></p>	<p>Acute Services <i>(continued)</i></p>	<p>Nursing care <i>(continued)</i></p>			<p>Palliative Care tends to be associated with care of the dying however many aspects of palliative care are applicable early in the course of illness from diagnosis, through all stages of the patient's journey to promote best outcomes in terms of quality of life for patients living with their illness.</p> <p>The team provide education and training, share knowledge/expertise, provide information to patients, carers and health care professionals on all aspects of palliative care.</p> <p>Referrals to the service may be for:</p> <ul style="list-style-type: none"> • Complex pain and other symptom management • Complex emotional/psychological support for patient and carer • Financial support-care benefits/access to grants through Macmillan Cancer Support • Referral for Hospice Care-Lindsey Lodge Hospice • Referral to Specialist Palliative Care Social Worker who provides social, financial and bereavement support • Involvement in discharge planning • End of life care • Education and training
	<p>Rehabilitation Services</p>	<p>Treatment of disease, disorder or injury</p>	<p>Cardiac Rehabilitation</p>	<p>Whole population</p>	<p>The Cardiac Rehabilitation service offers an in-depth, individualised programme of care, which includes education; advice; monitoring and a variety of exercise programmes to enable patients and their families to regain their confidence, and resume as near normal a life within the community. Patients are able to pick and choose their options in order to meet the goals they set.</p> <p>The patient groups include Heart Failure, Myocardial Infarction, Cardiac Surgery, Angioplasty; we also have patients who have had Cardiac Transplant, Angina and Internal Defibrillators implanted through the service, although these are less routine.</p>

			Nutrition & Dietetics	Whole population	<p>The Nutrition and Dietetics team provide specialist nutritional advice across a broad spectrum of conditions and work with all age groups using nutritional science to prevent and treat of diet related disorders and diseases.</p> <p>Optimal nutritional care is a component of both maintenance of health, recovery from illness and treatment of specific</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 (continued)	Rehabilitation Services (continued)	Treatment of disease, disorder or injury (continued)			conditions. The Nutrition and dietetics service provides a service to all acute wards and to individuals requiring support with specialist feeding requirements in the community. The dietitians play a key role in multi professional team and work with individuals and their families to address complex nutritional issues through dietary modification and / or behaviour change.
			Children's Therapy Services: Community Physiotherapy Service St Hughes Special School St Lukes Special School	Children 0-3 years Children 4-12 years Children 13-18 years	The Community Paediatric Physiotherapy Service works mainly with children with physical impairments, usually through a planned therapy programme involving parents/carers, nurseries, schools, etc.

			<p>Rehabilitation Medicine Service Old Chapel, Chapel Court, Brigg, North Lincs DN20 8JZ Tel 01724 290062.</p>	<p>Whole population</p>	<p>The Rehabilitation Medicine Service provides a co-ordinated approach to rehabilitation, which enables physically disabled people live in their preferred environment with the best possible quality of life. The Service serves the population of North and North East Lincolnshire.</p> <p>The highly skilled Multidisciplinary Team, which is Consultant led, specialises in neurological conditions providing patient centred care focusing on goal setting and outcome measures with indentified pathways of care and a review process to promote patient independence. The community orientated service provides therapy to patients in the location/environment most appropriate for and, where possible, preferred by the patient; including the patient's home, place of work etc, For those patients with more severe neurological conditions the Service promotes long-term management through on-going assessments, planned intervention and life planning thereby avoiding such crisis as medical complications, hospital admissions and breakdown of carer support. This Service works in partnership with other agencies, particularly Social Services, to ensure that health and social input, is part of a co-ordinated approach.</p> <p>A Spasticity Service is also provided for assessment and treatment which may include medication, Botulinum Toxin or provision of equipment such as Functional Electronic Stimulation (FES).</p> <p>The Rehabilitation Medicine Service also works in joint</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL32 Scunthorpe General Hospital Cliff Gardens Scunthorpe North Lincolnshire DN15 7BH United Kingdom Tel: (01724) 282282 <i>(continued)</i>	Rehabilitation Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>			Partnership with the Brain Injury Rehabilitation Trust and has 14 in-patient beds at Goole Neuro Rehabilitation Centre.
			Speech and Language Therapy (Adults)	Whole population	<p>The Speech & Language Therapy department provides specialised assessment and therapy for a wide range of communication and swallowing disorders in acute and community settings.</p> <p>In particular adults with Acquired Communication/Swallowing Disorders, Voice Disorders and Fluency Disorders</p> <p>The Speech and Language Therapy team assess, manage and treat the communication and swallowing disorders of people with acquired neurological conditions (e.g. stroke, head injury) and people with progressive neurological conditions (e.g. Dementia, Multiple Sclerosis).</p> <p>The team also work with people who stammer, people who have a voice disorder and see people who have undergone oral surgery and laryngectomy (removal of the voice box) and other treatments for Head and Neck Cancer.</p>

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NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720	Acute Services	Treatment of disease, disorder or injury	Minor Injuries Unit	Whole population	<p>Goole minor Injuries is a Doctor led unit, which is open 24hrs, throughout the year.</p> <p>We have a team of highly dedicated and skilled doctors and nurses who at all times aim to provide a friendly, efficient and a quick service.</p> <p>Patients attend MIU from different sources. Our patient clientele includes self referrals, GP referrals or are brought in by ambulances as a result of an illness or an accident and in some cases ambulances bring patients to clinically stabilise them before transferring to a major trauma receiving unit, which is done quite safely and efficiently as we are situated very close to the motorway network linking us to some of the major hospitals in the region. Our team is trained and equipped to deal with both adult and paediatric cardiac arrests.</p> <p>We now have the state of the art, the new PACS system in our department. Our X-ray facilities are open regularly 9 – 5 pm, Monday to Friday. The rest of the time and on weekends we have on-call facilities.</p> <p>Our reception staff are available from 8.30am- 7pm Monday to Friday. On weekends they are available from 10am- 4pm. The nursing staff covers the rest of the time.</p> <p>A&E Review Clinic times are from 1.30pm - 4.30pm.</p>
			Children's Services	Children 0-3 years Children 4-12 years Children 13-18 years	Children's Services incorporates both hospital inpatient and outpatient services, day case and assessment, in addition to community services for neonates and children up to the age of eighteen.

			Dermatology	Whole population	<p>Skin disease is a major and disabling problem for many people all over the world.</p> <p>We have outpatient clinics, dressings, leg ulcer clinics, minor surgeries and patch testing at all 3 hospital sites.</p> <p>We also have daily dressings, light therapy (PUVA & narrow-band UVB), a camouflage make-up clinic and patient education services at our Scunthorpe and Goole sites.</p>
			Nutrition & Dietetics	Whole population	<p>The Nutrition and Dietetics team provide specialist nutritional advice across a broad spectrum of conditions and work with all age groups using nutritional science to prevent and treat of</p>

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NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720 <i>(continued)</i>	Acute Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>	Satellite clinics held:- The Marshes, Snaith Howden Medical Centre Gilberdyke Health Centre		diet related disorders and diseases. Optimal nutritional care is a component of both maintenance of health, recovery from illness and treatment of specific conditions. The Nutrition and dietetics service provides a service to all wards The dietitians play a key role in multi professional team and work with individuals and their families to address complex nutritional issues through dietary modification and / or behaviour change
			Occupational Health	Whole population	We seek to protect, promote and improve the health and wellbeing of all employees in our care.
			Outpatients	Whole population	All the Trust's hospitals have an Outpatients Department. Outpatients Departments run clinics for Medical, Nursing and other professional staff to see patients who have usually been referred for specialist advice, treatment, investigations or support. Each hospital has a variety of clinics each day of the week. The main outpatients generally caters for general medical and surgical clinics, for both adults and children.
			Rheumatology	Whole population	Our department has 4 consultant rheumatologists and 3 Specialist Nurses. We hold outpatient clinics at: <ul style="list-style-type: none"> • Diana, Princess of Wales Hospital • Scunthorpe General Hospital • Goole & District Hospital • Louth County Hospital

		Surgical procedures	Ear, Nose and Throat	Whole population	<p>We provide:</p> <ul style="list-style-type: none"> • ENT Clinics • Voice Clinics • Audiology Service • Paediatric Hearing Assessment Clinics • Oncology Clinic <p>Routine ENT surgical procedures plus; functional endoscopic sinus surgery (FESS), myringoplasty, mastoid surgery, pinnaplasty, pharyngeal pouch surgery, tracheostomy, investigative surgery, parotid surgery, release tongue tie,</p>
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NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720 <i>(continued)</i>	Acute Services <i>(continued)</i>	Surgical procedures <i>(continued)</i>			tympanoplasty, excision/biopsy surgery, injection to larynx.
			General Surgery	Whole population	The Department of General Surgery offers a variety of services to the patients including General Surgery, Colorectal Surgery, Vascular Surgery, Endoscopy, Laparoscopic Surgery & Urology. Special Procedures Include Endoscopic Mucosal resection of colonic lesions, Endoscopic Thoracic Sympathectomy, Minimal Access Thyroid and parathyroid surgery, Laser palliation of colonic lesions and Laser Photodynamic Therapy (Goole) for oesophageal lesions. We now also offer the following: <ul style="list-style-type: none"> • Laparoscopic Inguinal Hernia Repair (TEP technique) • Laparoscopic Ventral and Incisional Hernia Repair • Laser Haemorrhoidectomy (with local anaesthesia as an ambulatory

			Goole Surgical Treatment Centre	Whole population	<p>The GSTC is part of Northern Lincolnshire and Goole Hospitals NHS Foundation Trust and is situated on the first floor of the Goole District Hospital. The GSTC is a purpose built 35 bedded unit with a further 16 patient areas on our dedicated Day Surgery Unit and a dedicated Ophthalmology Suite situated on the ground floor of the hospital. We have four operating theatres, 35 inpatient beds, 16 day-case beds/chairs, inclusive of 12 single rooms (4 en-suite) across the centre.</p> <p>Specialties provided include:</p> <ul style="list-style-type: none"> • Orthopaedic surgery • General surgery • Urology • Ear, nose & throat • Ophthalmology • Pain management • Gynaecology, and • Cosmetic surgery
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NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720 <i>(continued)</i>	Acute Services <i>(continued)</i>	Surgical procedures <i>(continued)</i>	Orthopaedics & Trauma	Whole population	<p>Orthopaedics & Trauma is the speciality dealing with disorders to the musculoskeletal system (bones and joints) whether due to "wear and tear" (osteoarthritis), accidents or inherited conditions. We treat all age groups.</p> <p>Treatment may consist of physiotherapy, orthotics (for example walking aids) or surgery.</p> <p>Surgical treatments for orthopaedic conditions may be performed as a day case, for example key-hole knee surgery (arthroscopy) or as an in- patient such as in a joint replacement.</p> <p>The anaesthetic options range from local injection, general anaesthesia or spinal anaesthesia.</p> <p>Orthopaedic Surgeons also look after trauma patients with an injury arriving as an emergency through the Casualty department.</p>
		Diagnostic and screening procedures	Radiology	Whole population	<p>Over the last five years, we have been building for the future and modernising our services. We pride ourselves in the very latest, state of the art imaging equipment, Digital Screening for theatre examinations. Portable and general purpose x-ray machines are available as well as the latest ultrasound technology. The department has computed Radiography which is linked to the Trust PACS. MRI, CT Scanning and Angiography are available at SGH and DPOW.</p>
		Maternity & midwifery services Maternity & midwifery services <i>(continued)</i>	Midwifery Centre	Whole population	<p>The Midwifery Centre at Goole and District Hospital offers a predominantly midwifery-led service for the local communities around Goole & Howdenshire.</p> <p>The Midwifery Centre offers the option of delivering in the home-from-home unit, which is equipped with a delivery bed and a birthing pool.</p>

		Family planning services	Family Planning	Whole population	<p>All our Family Planning Clinics (including CHOICES) offer:</p> <ul style="list-style-type: none"> • Confidentiality • Advice • Emergency Contraception • Sexual Health • Coils
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NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720 <i>(continued)</i>	Acute Services <i>(continued)</i>	Family planning services <i>(continued)</i>			<ul style="list-style-type: none"> • Caps • Pills • Condoms • Cervical Cytology Screening • Implants Referral into termination services
		Nursing care	Children's Community Nursing Service	Children 0-3 years Children 4-12 years Children 13-18 years	The team consists of a number of experienced children's nurses and nursery nurses who provide care for patients with a variety of medical and surgical conditions. The patients range in ages from neonates up to eighteen year's old. The team also has a number of specialist nurses including Attention Deficit Hyperactivity Disorder (ADHD), Diabetes, Epilepsy and Substance Misuse.

			Macmillan Nurses Palliative Care	Whole population	<p>The Macmillan Nurses are part of an integrated multidisciplinary team. The patient, their family and carers play an integral role in decisions about the care they receive.</p> <p>The goal of palliative care is achievement of the best quality of life for patients living with any life threatening illness and their families/carers. This includes patients with cancer and non-malignant conditions.</p> <p>Palliative Care tends to be associated with care of the dying however many aspects of palliative care are applicable early in the course of illness from diagnosis, through all stages of the patient's journey to promote best outcomes in terms of quality of life for patients living with their illness.</p> <p>The team provide education and training, share knowledge/expertise, provide information to patients, carers and health care professionals on all aspects of palliative care.</p> <p>Referrals to the service may be for:</p> <ul style="list-style-type: none"> • Complex pain and other symptom management • Complex emotional/psychological support for patient and/carer • Financial support-care benefits/access to grants through Macmillan Cancer Support • Referral for Hospice Care-Lindsey Lodge Hospice • Referral to Specialist Palliative Care Social Worker who provides social, financial and bereavement
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720 <i>(continued)</i>	Acute Services <i>(continued)</i>	Nursing care <i>(continued)</i>			support <ul style="list-style-type: none"> • Involvement in discharge planning • End of life care • Education and training
	Rehabilitation Services	Treatment of disease, disorder or injury	Goole Neuro Rehabilitation Unit	Whole population	The model of clinical assessment and rehabilitation is designed to meet the needs of people who require post-acute rehabilitation, where service users will be admitted directly from neurosurgical or acute medical/surgical services, and also of those seeking community integration rehabilitation. The aim will be to provide a continuous link for each individual through their pathway of care from in-patient services through to re-integration into community. There will also be the facility for patients with chronic neurological illness to be admitted for short periods of assessment.
			Nutrition & Dietetics	Whole population	We aim to provide a range of high quality, modernised patient centred services for Northern Lincolnshire and Goole Hospitals NHS Trust; to empower all users of our service especially patients by working within Government and Trust Initiatives and the Human Rights Act.

			Occupational Therapy Goole & District Hospital <ul style="list-style-type: none"> • Acute Medicine • Rehabilitation of In and Out patients • General surgery and Orthopaedics 	Whole population	<p>Occupational Therapists work with people of all ages to help them to overcome the effects of disability caused by physical or psychological illness, developmental problems, accident or ageing and enable them to lead full and satisfying lives, as independently as possible. Although we are based at all three hospitals in the Trust, Diana, Princess of Wales, Grimsby, Goole and District Hospital and Scunthorpe General Hospital, we do, due to the nature of our work, see patients at home or their place of residence and in their workplace or schools.</p> <p>As Occupational therapists, much of our work focuses on the functional implications of illness or disability or the individual and, as such, may involve assessment of, and rehabilitation for, relevant daily living activities - for example, aspects of personal care and meal preparation. This work may be carried out whilst someone is in hospital or at their place of residence, following discharge.</p> <p>In addition to the above, a number of our occupational therapists provide in and out-patient rehabilitation for specific</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720 <i>(continued)</i>	Rehabilitation Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>			groups of patients - for example, people with hand/arm injuries (or following surgery), people with arthritic conditions and people who have had a stroke.
			Physiotherapy	Whole population	<p>Physiotherapists use physical means, especially movement, to promote recovery and prevent ill health. They aim to reduce pain and improve levels of ability or function. A physiotherapist may assess and treat clients with physical problems due to accident, ageing, disability or disease.</p> <p>Physiotherapy involves a variety of different forms of treatment for example, advice about posture or a course of exercises to strengthen specific muscles. There is a variety of forms of therapy available, because physiotherapists treat clients with many different conditions. Every client is seen as an individual with their own particular needs.</p> <p>The team are committed to the provision of high quality, effective treatment. To make this possible physiotherapy staff engage in a continual programme of learning and encourage the sharing of expertise between departments.</p> <p>All physiotherapists within the Trust are registered with the Health Professions Council. Each team includes highly experienced clinical specialists who ensure appropriate treatment and the use of techniques reinforced by recent evidence or research.</p>

			Rehabilitation Medicine Service	Whole population	<p>The purpose of the Rehabilitation Medicine Service is to provide a co-ordinated approach to rehabilitation, which enables physically disabled people live in their preferred environment with the best possible quality of life. The team serves the population of North and North East Lincolnshire aged between 16-65 with a physical disability.</p> <p>Objectives</p> <p>To provide a community orientated service in the location/environment most appropriate for and, where possible, preferred by the client; including the patient's home, day centres, nursing/residential homes, hospital ward.</p> <p>To provide a consultant-led specialist service which has the confidence and expertise to manage people with severe disabilities in the local environment thereby reducing the need to move away from home.</p> <p>To promote long-term management through on-going assessment planned intervention and life-planning thereby</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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NHS Organisation / Site Code: RJL31 Goole and District Hospital Woodland Avenue Goole East Riding of Yorkshire DN14 6RX United Kingdom Tel: (01405) 720720 <i>(continued)</i>	Rehabilitation Services <i>(continued)</i>	Treatment of disease, disorder or injury <i>(continued)</i>			avoiding such crises as medical complications, hospital admissions and breakdown of carer support. To provide a service, which works in partnership with other agencies, particularly Social Services, to ensure that health and social input, is part of a co-ordinated approach. To provide a single source of information for the patient and their family. To operate an identified pathway of care and review process. To give the lead to the patient and carer in managing their own care plan. To provide a service which is sustainable in terms of expertise, funding, recruitment and retention.
			Speech and Language Therapy	Whole population	The Speech & Language Therapy department provides specialised assessment and therapy for a wide range of communication and swallowing disorders.

<p>Monarch House, Scunthorpe, DN16 1AL</p>	<p>Community healthcare services</p>	<p>Personal Care</p>	<p>Personal Care</p>	<p>Patients over 18 years</p>	<p>The service provides personal care services to people who meet the eligibility criteria for continuing care.</p> <p>The service is primarily focused on meeting the needs of patients over 18 years of age who require end of life care. The service is provided by the Home Health Care Team, staffed by Health Care Assistants, to people in their own homes – it operates on a seven day a week basis.</p> <p>The care package is devised and monitored by the designated case manager, usually a District Nurse but also Community Matrons and Macmillan Nurses</p> <p>Patients who require end of life care as a “fast track” episode due to a crisis involving them or their carer, can be referred into the Rapid Response team for a short period of time until a care package is arranged.</p> <p>We can also provide care for named individuals who require a long term individual care package, commissioned under continuing care. This element of service is provided by health care assistant staff who are recruited specifically to work with the named individual. The care package and the staff who deliver the care are managed and monitored as part of the community nursing service.</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>	<p>Occupational Therapy</p>	<p>Whole population</p>	<p>The aim of the service is to assess and treat physical conditions using purposeful activity to promote independent living. (The service does not provide for people whose daily living activities are restricted due to mental illness). The service provides for both adults and children:</p> <p>Adult OT service - the integrated service provides intervention for people who have either short or long term difficulties with their activities of daily living. The aim is to promote an optimal level of functioning in the person's chosen lifestyle and place of residence, working within the legislation, government guidelines and current best practice.</p> <p>The service has open access via the duty line, enabling people to refer themselves. Paper referrals are also accepted - in these instances the duty officer will contact the client / carer on receipt of the referral to obtain further information and to pass on information about the services available to them.</p> <p>The service operates a number of Assessment & Advice Clinics in different geographical locations - the clinics provide functional assessments, equipment assessments & provision, advice and ongoing referrals onto specialist teams within the Occupational Therapy Service and external agencies.</p> <p>The interventions offered to adult clients include:</p> <ul style="list-style-type: none"> Y Maintaining/increasing functional ability Y Maintenance of work and family roles, employment, home care and leisure activities Y Improvement and maintenance of transfers and mobility Y Improvement of personal self-care activities such as eating, drinking, washing and dressing Y Environmental issues to improve safety and motor function Y Cognitive assessment and appropriate intervention Y Pain management Y Fatigue management Y Support for clients at end of life Y Wheelchair assessment and prescription for long with

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>			<p>long term mobility problems</p> <ul style="list-style-type: none"> Y Maintenance/increase joint mobility Y Maintain and increase muscle strength and endurance Y Maintain psychological well being Y Prevention of deformity Y Assistance with emotional adjustment to disability Y Education about condition, a consistent message to emphasis self management Y Seating Y 24 hr Postural management Y Prevention of pressure ulcers (relating to wheelchair provision) Y Reduction of carer stress and injury Y Housing <p>Paediatric OT service – this is a community based service which serves children who have either short or long term difficulties with their activities of daily living. The aim is to promote an optimal level of functional skills.</p> <p>The interventions/treatment media offered to children include:</p> <ul style="list-style-type: none"> Y Education programmes on either a one to one basis or group basis Y Splinting – e.g. working splints to provide pain relief, resting splints Y Joint protection Y Adaptation to disability with increased independence in activities of daily living, the use of assistive devices, alternative techniques or adaptation of the environment Y Accessing voluntary agencies to maintain social inclusion Y Pressure relieving/reduction Y Specialist seating systems Y Therapeutic rehabilitation techniques

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>	<p>Podiatry Service</p>	<p>Whole population</p>	<p>The service is provided to the population for those with foot health problems arising from a medical risk. Core elements of the service are:</p> <ul style="list-style-type: none"> • basic footcare • routine podiatric treatment • screening/annual foot checks • education <p>Over 70% of the caseload is patients who require ongoing support with their foot problems, many associated with long term conditions such as diabetes, rheumatoid arthritis, osteoarthritis, peripheral vascular disease. As a result, patients may be in receipt of a service for decades.</p> <p>Other patients require shorter intervention for conditions such as heel pain, plantar fasciitis, ingrowing toe nails, children with development problems relating to gait. Patients usually require a course of treatment resulting in discharge once the condition has resolved. Provision of nail surgery (approximately 300 patients per year) has been an area of increased activity.</p> <p>The service offers a nail cutting service for those with no underlying medical need (ie outside the NHS access criteria) – this is commissioned by and provided through a service agreement with Freshstart.</p> <p>The main clinic setting for the service is Crosby Health Centre but sessions are also provided at other sites across the area (GP practices, PCT properties). A significant proportion of patients are seen on a domiciliary basis.</p>

			Physiotherapy & Falls Service	Patients over 16 years old	<p>The physiotherapy service provides assessment and treatment to patients over 16 years of age. Core elements of the service are:</p> <ul style="list-style-type: none"> • to diagnose, manage and treat disorders and injuries of the musculoskeletal system, including back pain • rehabilitation following orthopaedic surgery • rehabilitation to restore mobility, reduce pain and increase activity levels for people following a neurological
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>			<p>incident e.g. stroke, MS</p> <ul style="list-style-type: none"> • provide intervention for those with chronic respiratory problems • provide palliative care to those at end of life, including the management of breathlessness and the alleviation of pain through physical manipulation <p>The purpose of the falls team is to raise awareness of, and reduce the incidence of, falls in the elderly community of N Lincolnshire. The client group also includes younger adults who are at particularly high risk of falls.</p> <p>The core elements of the service are:</p> <ul style="list-style-type: none"> • rapid assessment of patients referred – often via the ambulance service, A&E • case finding through patient questionnaires, with follow up risk assessment and reduction strategies • support of health and social care staff in risk assessment and risk reduction strategies • support for care homes in terms of assessment, reduction and education • support for health and social care staff with the management of patients who have complex needs • public education about falls risks and reduction strategies <p>Delivery of the service involves one to one assessments, physical rehabilitation where indicated, assessment and provision of aids and adaptations and liaison with adult social care services.</p> <p>The community physiotherapy/falls service is managed via a joint management arrangement with the acute trust resulting in a single management for provision across North Lincolnshire. This promotes continuity of care for patients and the most efficient and clinically effective use of the staff resource</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>	<p>Speech & language therapy</p>	<p>Whole population</p>	<p>The service provides treatment to people of all ages through its paediatric and adult teams. The purpose of the service is to provide assessment, therapy, education and support for people with difficulties relating to communication and/or feeding –swallowing.</p> <p>For children – the service supports those with dysphagia problems (feeding and swallowing) which have either occurred for example, from birth (e.g. cleft lip and palate), exist as part of a developmental disorder/neurological condition or have resulted from a traumatic injury.</p> <p>The underlying reason for many children who have communication problems is developmental delay but others have a specific disorder of either speech or language (e.g. dyspraxia, cleft palate, resulting from hearing loss). The service also supports children whose language difficulties are linked to autism/ASD. A small number of children have an acquired communication disorder – e.g. as a result of a head injury</p> <p>Provision is primarily delivered through:</p> <ul style="list-style-type: none"> • a school based model (in line with the national Bercow review) • for pre-school children, the service is delivered through Children’s Centres or as part of a multi-disciplinary team approach delivered from the Child Development Centre. • programmes commissioned by the Local Authority and delivered in school for children with behavioural difficulties • an inreach service is provided to children receiving hospital care but this is a small number of cases per year. <p>Initiatives to solve high cost to low incidence provision have included the establishing of a multi agency group to improve the assessment of people needing Communication Aids and the provision of the aids by the most appropriate agency. This has been successful and continues to develop. People’s needs are now being met within a transparent system. This system supports both adult and children.</p> <p>For adults – the service supports those with dysphagia</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
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<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>			<p>problems arising from neurological conditions (e.g. stroke, Parkinson's Disease), linked with a congenital problem (e.g. cerebral palsy) or as a result of traumatic accident (e.g. head injury).</p> <p>Communication problems may be due to neurological conditions resulting in impaired language (comprehension and expression). The service also provides treatment for those with voice impairment whether as a result of cancer, progressive diseases or function (e.g. overuse by teachers). People who have dysfluent speech (children and adults) may also receive treatment</p> <p>The service has a long history of working in partnership including agreements with the local acute hospital, local authority children's services and independent care home sector. These partnerships have resulted in an expanded range of services for the local population through external funding.</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Treatment of disease, disorder or injury <i>(continued)</i></p>			<p>following requisition by health and social care staff. Any equipment requirements that fall outside the core range may still be considered via an application to the monthly Equipment Panel.</p> <p>The service also holds a contract with Northern Lincolnshire & Goole Hospitals Trust for the decontamination of specialist mattresses.</p>
			<p>Back Care Advisory Service</p>	<p>Whole population</p>	<p>The service is also commissioned to provide the same advisory service to N Lincolnshire Council's Adult Social Services and NLC's respite care unit for children. This enables a consistent approach to moving & handling which is essential for many of the patients/clients who receive services from both NHSNL and NLC.</p> <p>In addition the BCAs continue to support two key trainers employed by the local hospice.</p>

		Diagnostic & Screening Procedures	Diagnostic & Screening Procedures	Whole population	<p>In accordance with the definition as set out in the Health & Social Care Act, Community Services undertake the following diagnostic and screening procedures</p> <p>Section c) – staff will undertake the removal of the following bodily fluids/matter for the purpose of discovering the presence, cause or extent of a disease:</p> <ul style="list-style-type: none"> • Blood samples (venepuncture) • Urine and faeces samples • Samples from exudating wounds
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Diagnostic & Screening Procedures <i>(continued)</i></p>			<p>Section e) – staff will also carry out the following procedures to measure or monitor physiological data using the relevant equipment:</p> <ul style="list-style-type: none"> • Audio-vestibular system – neonatal hearing screening; audiometry testing of children (screening programme for reception age children) • Vision system – vision testing of children (screening programme for reception age children) • Cardiovascular system – use of sphygmomanometers for blood pressure monitoring; Doppler ultrasound • Respiratory system – measurement of peak flows, saturation levels and the use of pulse oximeters and nebulisers • Urinary system – use of bladder scanner to determine urine retention; urine test to identify infection; enuresis alarms to improve bladder function (children) • Skin integrity – use of pressure monitor to determine level of risk for patients related to wheelchair provision <p>Community Services do not carry out the other types of diagnostic/screening procedures – i.e.:</p> <ul style="list-style-type: none"> • Use of x-rays to examine the body by use of radiation, ultrasound or MRI • Use of instruments/equipment inserted into the body to either view its internal parts or gather physiological data <p>Use equipment to examine cells, tissues or other bodily fluids – all samples collected from patients are forwarded to the local pathology service for analysis.</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i>	Community healthcare services <i>(continued)</i>	Nursing Care	Nursing Care	Whole population	Nursing provision is separated into services for adults and services for children, with overall responsibility being held by the Clinical Director Community and Therapy Services
			Children's Nursing Services	Pre-birth – 16 years of age	The service provides for children and young people aged pre-birth – 16 years of age through its health visiting, school nursing and specialist services.

			Health Visiting	Children under 5	<p>the service is provided to all children under 5 years of age and their families with the aim of providing parents with a support package of parenting education, health advice, developmental surveillance and information. Families have a tailored plan agreed in partnership with the service to address their health needs. Health Visitors play a key role as early identifiers of families where there are safeguarding issues.</p> <p>The key roles of the service are:</p> <ul style="list-style-type: none"> • ante-natal visit after 28 weeks of pregnancy • to provide a birth visit between 10-14 days, usually at home – during this visit the newborn hearing screening assessment will take place, additional support will be provided for breastfeeding mothers and a contract will be agreed with the family for them to take part in the Healthy Child Programme and immunisation programme • every mother will be screened to identify those who are either at risk of, or identified as having depression in the immediate post natal period. The follow up service offered to those identified will depend on the severity of the depression and will either remain with the Health Visitor or result in a referral via the GP • every child will be seen at key times to monitor their health, growth and development - as a minimum, contact will be made at 6-10 weeks, 7-9 months and 2-2.5 years. Families deemed to require more input will be assessed accordingly. Tailored care packages are available for the Health Visitor to use as required. Referrals to other services – e.g. audiology, speech & language therapy will be made where appropriate • the HV service will take the health lead professional role for any pre-school child identified as a “child in need” or a
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives					
SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i>	Community healthcare services <i>(continued)</i>	Nursing Care <i>(continued)</i>			<p>“child with additional needs”. Common Assessment is the means through which families’ needs will be identified</p> <ul style="list-style-type: none"> families who have experienced a “cot death” will be supported by the Health Visitor for any subsequent children every pre-school child who moves into the area will be offered an introductory visit once they have been identified – this ensures that children are included on the core programme, identifies vulnerable children and collect information on immunisation status/TB status a range of groups and clinics (well baby clinics, breastfeeding support groups and parenting groups) health needs assessments will be undertaken to determine the differing health needs with geographical areas paediatric liaison service is in place to ensure communications take place concerning children who attend the paediatric unit and the local A&E department. Liaison service for children who attend the Child Development Centre to ensure HV support during the assessment process and a holistic assessment of the family’s needs The Trust is also commissioned to provide a Family Nurse Partnership Programme to vulnerable families in North & North East Lincolnshire in line with the national requirements. <p>The HV service is organised on a team basis with corporate caseload working in place. The service covering Scunthorpe town is organised on a locality basis rather than being GP attached in order to promote the public health role.</p>

			School nursing	Children up to 16 years of age	<p>The two primary responsibilities of the service are:</p> <ul style="list-style-type: none"> • To assess, protect and promote the health and well being of school aged children • To offer advice, care and treatment to individuals and groups of children, young people and the adults who care for them <p>The aim of the service is to empower children and young people up to the age of 16 years to take responsibility for their own health and make choices which will have a positive</p>
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Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Nursing Care <i>(continued)</i></p>			<p>impact on their health</p> <p>Some elements of the service are universal but others will be offered to a target group of children/young people. There may be a time within any child/young person's school life when he/she will need to access the service for individual support.</p> <p>The key roles of the service are:</p> <ul style="list-style-type: none"> • To undertake the child health promotion programme which includes a screening assessment of all reception age children (height, weight, vision and hearing) and the national child measurement programme for year 6 children. • To deliver the immunisation programme for children of school age: <ul style="list-style-type: none"> ○ DTP vaccination offered to all pupils in year 8 with a catch up opportunity at years 10&11 if missed to ensure maximum coverage ○ HPV vaccination campaign for all Year 8 girls ○ MMR vaccination for young people in year 10/11 who have not completed their course at this stage • To deliver a weekly "drop in" session to all senior schools, providing a confidential service on any aspect of health and wellbeing (unless there are safeguarding issues). Fraser competency is used to support and inform practice. One of the aims of intervention is to support young people to reduce their risk taking behaviours including substance misuse, drugs and alcohol consumption • To support children within the CIN/CWAN process where the school nurse has had a significant involvement. This includes completion of common assessment, attendance at case conference and engaging in specific work with the child/family as part of the safeguarding process. This may include adopting the lead professional role. • To support individual children/families with specific concerns about their health – including enuresis, behaviour issues, sexual health issues • Paediatric liaison service is in place to ensure

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Nursing Care <i>(continued)</i></p>			<p>communications take place concerning children who attend the paediatric unit and the local A&E department</p> <ul style="list-style-type: none"> Partnership working to help reduce the teenage conception rates

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Nursing Care <i>(continued)</i></p>			
			<p>Nursing Services for Adult Planned Care</p>	<p>Adults</p>	<p>The nursing service for adults with planned care needs comprises the Community Nursing (District Nursing) Service, Community Matrons and Specialist Nursing Services</p>
			<p>Community Nursing Service</p>	<p>Adults</p>	<p>Provides nursing care, case management, support and advice in the home of patients whose clinical needs cannot be met outside of the home. The remit of the service is to:</p>

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

SITE	SERVICE TYPE	REGULATED ACTIVITY	SERVICE PROVIDED	SERVICE USER BAND	AIMS & OBJECTIVES
<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Nursing Care <i>(continued)</i></p>			<ul style="list-style-type: none"> • Encourage patients/carers to adopt a healthy lifestyle • To assess, plan and provide high quality individualised care • To provide a seamless service with other health care professionals and statutory/non-statutory agencies • To prevent unnecessary admission to hospital by supporting and educating both patients and carers to seek early intervention for potentially debilitating conditions • To facilitate early discharge from hospital • To take referrals from Community Matrons for people with long term conditions to be case managed, thereby achieving a greater quality of life and independence <p>The core service is based on delivery of specific care packages:</p> <ul style="list-style-type: none"> • Assessment – every patient undergoes an assessment which is commensurate with the presenting needs. The assessment is designed to explore the individual's physical, psychological and social functioning. In addition to this, a number of specialist assessments may be conducted relating to wound care and leg ulceration • Administration of medicines – where the route of administration requires clinical skills e.g. injections, infusions, and immunisations/vaccinations. The service does not prompt or administer oral medication to patients with compliance problems, however they may be involved in assessing and supporting patients to identify a possible resolution. • Chronic disease management – the service provides planned reviews of all those who have a chronic disease and are housebound. This involves preliminary blood tests, patient education and the amendment/alteration of treatment in conjunction with an independent prescriber • Case management – is provided for individuals whose needs are predominantly health related, including those eligible for continuing care and those who are terminally ill.

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<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Nursing Care <i>(continued)</i></p>			<ul style="list-style-type: none"> • Wound care package – the assessment process will examine intrinsic and extrinsic factors which may facilitate or impede wound healing and form the basis of intervention. Onward referral to the Tissue Viability service will be made if necessary • Leg ulceration care package – individuals presenting with a new or established leg ulcer undergo assessment of the ulcer, surrounding skin and arterial blood flow. A leg ulcer care pathway is then utilised to deliver the most appropriate form of intervention • Contenance package – assessment for bladder and bowel problems aim to identify the cause of the problem in order to implement interventions aimed at curing the problem whenever possible. If intervention is not appropriate, the patient will be assessed for appropriate products for containment • Catheter care – the service offers support to housebound or case managed patients who have indwelling urinary catheters that are either urethral or supra-public. Staff with the appropriate skills and competencies will undertake initial urethral catheterisation for females following consultation with the relevant GP. These patients will then have routine catheter changes in line with the policy and guidelines. Initial urethral catheterisation for males is undertaken by the GP or hospital. Repeat catheterisations, where appropriate, will be undertaken by the nursing service following the same guidelines above. All initial supra-pubic catheterisations are carried out within the acute setting with routine re-catheterisations being offered by the nursing service. Catheters will be changed when, and if, problems arise outside of the routine change cycle. Maintenance of the catheter also involves observing for signs of infection or the presence of blood and obtaining urine samples to investigate this. • Post surgery – follow up wound care is offered to patients who are unable to access this care in any other setting or who are identified as being housebound or case managed. Wound care encompasses any level of surgical intervention to removal of clips to the packing of abdominal wounds. The plan of care will include the

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Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i>	Community healthcare services <i>(continued)</i>	Nursing Care <i>(continued)</i>			prescribing of dressings from the formulary, the provision of any specialist equipment ranging from pressure relieving cushions/mattresses to vacuum assisted treatment. <ul style="list-style-type: none"> • Aural care – patients who are experiencing problems with ear wax will be offered alternative methods of removal with syringing used as a last resort. • Palliative care – care of this nature is often intensive and includes all aspects of physical care and psychological care for patients and their families. Palliative care requires collaborative working with others, e.g. in regard to symptom control.
			Specialist Nursing Provision	Whole population	The service provides a number of specialist nursing services which provide direct care to patients and/or support the provision of mainstream services through expert advice, including shared care.

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Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i>	Community healthcare services <i>(continued)</i>	Nursing Care <i>(continued)</i>	Palliative Care Team	Adults	Aim to improve the quality of care at the end of life for all patients with progressive and terminal disease and enable more patients to live and die in the place of their choice. Team provide: <ul style="list-style-type: none"> • Expert advice and support to health and social care professionals • Comprehensive assessment and monitoring of palliative

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Nursing Care <i>(continued)</i></p>	<p>Chronic Wound/Tissue Viability Service</p>	<p>Whole population</p>	<p>The service is commissioned to receive patients who present with non healing chronic wounds which have not healed within a 6 week timescale. The majority of people referred to the service have leg ulcers. In addition to clinical sessions, the team also provides</p> <ul style="list-style-type: none"> • Expert advice and support to health professionals

			Continence	Adults	<p>The Continence team offers support, advice & treatment to patients with continence problems. For those patients unable to maintain continence, assessment is offered to identify suitable products. These products are then supplied via the Home Delivery Service and include reusable & disposable products. Patients at the End of Life are offered a fast track service to ensure comfort & dignity is maintained.</p> <p>The team also offer a comprehensive training programme both for staff in Community Services & for those in Care Homes</p>
			Hospital Liaison Service	Whole population	Community Services Liaison Sisters are part of the Integrated Bed Management & Discharge Team at Scunthorpe General Hospital. Their role is to facilitate timely effective discharges in

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<p>Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i></p>	<p>Community healthcare services <i>(continued)</i></p>	<p>Nursing Care <i>(continued)</i></p>			<p>conjunction with the District Nursing Teams. This includes Continuing Care interventions. The team also offer training to both Community & Hospital staff.</p>
			<p>Unscheduled Care Service</p>	<p>Whole population</p>	<p>The Unscheduled Care Team (UCT) comprises Emergency Care Practitioners, Advanced Nurse Practitioners and Healthcare Assistants. The aim of the UCT is to prevent hospital admission, and unnecessary A&E attendance. This is achieved by offering a See and Treat or a See and Keep service.</p> <p>Referral Guidelines.</p> <p>The UCT will treat patients, give advice and support the following;</p> <ul style="list-style-type: none"> • Minor Injuries Excluding lacerations to the face (between eyebrow and chin) these require A&E assessment • Falls All falls - excluding patients presenting with altered levels of consciousness or Intoxication due to alcohol/drugs • Palliative Care Support from the Unscheduled Care Team to palliative care patients • Exacerbation of Long Term Conditions such as- Asthma Chronic Obstructive Pulmonary Disease (COPD) Diabetes Epilepsy • Acute ailments/illness: Chest Infections, Urinary Tract Infections, Dehydration, Diarrhoea and Vomiting, Cellulitis. <p>Referral Sources include:</p> <ul style="list-style-type: none"> • GP and Out of hours GP, Residential and Nursing

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Monarch House, Scunthorpe, DN16 1AL <i>(continued)</i>	Community healthcare services <i>(continued)</i>	Nursing Care <i>(continued)</i>			Homes, Social Services, Single Point of Referral, Ambulance Service, Long Term Condition patients, Great Oakes, CCTV, Schools and Colleges. Specific Duties <ul style="list-style-type: none"> • To clinically assess; diagnosis, treat and discharge patients whilst acting autonomously. • To perform a full holistic assessment and interpret clinical findings using the appropriate diagnostic equipment and resources available. • The ability to work within a given Scope of Practice and recognise the need to liaise or refer onto another agency. The administration of medication using Patient Group Directives (PGD) or prescribing where appropriate and safe to do so.

Care Quality Commission: NL&G Trust Statement of Purpose: Aims & Objectives

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<p>Cupola Way, Scunthorpe, DN15 9YJ</p>	<p>Community healthcare services</p>	<p>Treatment of disease, disorder or injury</p>	<p>Equipment & Wheelchair Service</p>	<p>Whole population</p>	<p>In addition to the treatment services listed above, the service is also commissioned to provide an equipment & wheelchair service to support the treatment for people relating to a disease, disorder or injury.</p> <p>The service is an integrated provision combining health and social care responsibilities. The core elements of the service are:</p> <ul style="list-style-type: none"> • Procurement of specialist equipment and wheelchairs • Maintenance and repair of all items of stock • Decontamination & recycling of equipment and wheelchairs • Delivery, installation and collection • Warehousing and tracking of equipment and wheelchairs • Provision of specialist advice regarding provision <p>A core range of equipment and wheelchairs is available following requisition by health and social care staff. Any equipment requirements that fall outside the core range may still be considered via an application to the monthly Equipment Panel.</p>