

A Guide to Oncology within Children's Services

Children's Services
Women and Children's Services

This leaflet has been designed to give you important information about your condition / procedure, and to answer some common queries that you may have.



Information for patients and visitors

Introduction – Who are we?

Northern Lincolnshire and Goole NHS Foundation Trust (NLaG) operates all NHS Hospitals within Grimsby, Scunthorpe and Goole.

The primary aim of our Trust is to provide, 'Local Services for Local People'. Despite there being no dedicated inpatient oncology wards or outpatient clinics within the local hospitals, Clinicians have worked in partnership with colleagues in Sheffield Children's Hospital NHS Foundation Trust in the management of children with cancer for many years.

Aims of our service

As many of the areas in the locality are a long way from Sheffield, local services have been developed in order to support patients within their local area.

Services may include support from your GP Surgery, in addition support from a team of staff based within your local hospital. The local hospital team is led by a Consultant, with ongoing support from the specialist team based in Sheffield. Included within the hospital team is the Community Children's Nursing Service who can offer support to patients in their own home.

Patients who are undergoing treatment at home are advised to contact Sheffield if they are experiencing problems (Telephone **Ward M3 on 0114 271 7322**). However, if you attend unannounced at your local hospital, there is appropriate provision to care for your child within the local hospital until your child is transferred to Sheffield.

All care delivered in your local hospital is on a day care basis and will be carried out in a single cubicle within the main ward area.

The Paediatric Oncology Shared Care Unit (POSCU) Multi-disciplinary Team Members

The Multi-disciplinary team (MDT) is a group of different health care disciplines, who meet together once a month to discuss children who are undergoing treatment for cancer in the Principle Treatment Centre who live in our area.

Local contact numbers for families requiring support or advice at Grimsby are:

The Children's Community nurses;
Monday – Friday: 08:30 – 19:00
Weekends & Bank Holidays: 09:00 – 14:00
Telephone 01472 875443

Outside of these times families are able to ring the Rainforest Ward on:
Telephone 01472 875314

Local contact numbers for families requiring support or advice at Scunthorpe are:

The Children's Community nurses;
Monday – Friday: 08:30 – 19:00
Weekends & Bank Holidays: 09:00 – 14:00
Telephone 01724 387942

Outside of these times families are able to ring the Disney Ward on:
Telephone 01724 282282 Ext 2553

Additional information about your Child's cancer / diagnosis is available through your Principal treatment centre and through the following services:



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Information for patients and visitors

For Grimsby:

Bluebellwood Children's Hospice
Sheffield
Telephone: 01909 577 360
Email: info@bluebellwood.org
www.bluebellwood.org

St Andrews Children's Hospice
Peak Lane
Grimsby
DN32 9RP
Telephone: 01472 350908
www.standreshospice.com

Cruse Bereavement Care
Jackson Place, Grimsby DN36 4AS
Telephone: 01472 814455
www.crusebereavementcare.org.uk

Barnardos
11 Dudley Street, Grimsby DN31 2AB
Telephone: 01472 324930

Open Minds
7-9 Osborne Street, Grimsby, DN31 1EY
Telephone 01472 625100
Email nel-ct.openminds@nhs.net

Chaplaincy
Rev Anne McCormick
Diana Princess of Wales Hospital Scartho
Road, Grimsby DN33 2BA
Telephone 01472 875204

For Scunthorpe:

Bluebellwood Children's Hospice
Sheffield
Telephone: 01909 577 360
Email: info@bluebellwood.org
www.bluebellwood.org

Cruse Bereavement Care

41 Frances Street
Scunthorpe
DN15
Telephone: 01724 281178
www.crusebereavementcare.org.uk

Iron Will (Cancer Support and Social Group)
Scunthorpe
www.canceractive.com

For National support services
Children with Cancer
Telephone: 020 7404 0808
www.childrenwithcancer.org.uk

CLIC Sargent
Telephone 0300 330 08 03
www.clicsargent.org.uk

Macmillan Cancer Support
Telephone 0808 808 00 00
www.macmillan.org.uk

Marie Curie Cancer Care
Telephone: 0800 716 146
www.mariecurie.org.uk
Email: supporter.services@mariecurie.org.uk

Samaritans
Telephone: 0345 909 090
www.samaritans.org

Cruse Bereavement Care
Telephone: 0808 808 1677 (young people's helpline).
Telephone: 0870 167 1677 (adult helpline).

Child Bereavement UK
www.childbereavement.org.uk
Bereavement Services
Telephone: 01494 568900



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Information for patients and visitors

The Compassionate Friends National UK

www.tcf.org.uk

Helpline 0845 123 2304

Chaplaincy

Rev Charles Thody

Scunthorpe General Hospital

Cliff Gardens, Scunthorpe DN15 7BH

Telephone: 01724 282282 ext. 2489

References

NICE Guidance on Cancer Services.
Improving Outcomes in Children and Young
People with Cancer 2008.

Concerns and Queries

If you have any concerns / queries about any of the services offered by the Trust, in the first instance, please speak to the person providing your care.

For Diana, Princess of Wales Hospital

Alternatively you can contact the Patient Advice and Liaison Service (PALS) on (01472) 875403 or at the PALS office which is situated near the main entrance.

For Scunthorpe General Hospital

Alternatively you can contact the Patient Advice and Liaison Service (PALS) on (01724) 290132 or at the PALS office which is situated on C Floor.

Alternatively you can email:

nlg-tr.PALS@nhs.net

Confidentiality

Information on NHS patients is collected in a variety of ways and for a variety of reasons (e.g. providing care and treatment, managing and planning the NHS, training and educating staff, research etc.).

Everyone working for the NHS has a legal duty to keep information about you confidential. Information will only ever be shared with people who have a genuine need for it (e.g. your GP or other professionals from whom you have been receiving care) or if the law requires it, for example, to notify a birth.

Please be assured however that anyone who receives information from us is also under a legal duty to keep it confidential.

Zero Tolerance - Violent, Threatening and Abusive Behaviour

The Trust and its staff are committed to providing high quality care to patients within the department. However, we wish to advise all patients / visitors that the following inappropriate behaviour will not be tolerated:

- Swearing
- Threatening / abusive behaviour
- Verbal / physical abuse

The Trust reserves the right to withdraw from treating patients whom are threatening / abusive / violent and ensuring the removal of those persons from the premises.

All acts of criminal violence and aggression will be notified to the Police immediately.

Risk Management Strategy

The Trust welcomes comments and suggestions from patients and visitors that could help to reduce risk.

Perhaps you have experienced something whilst in hospital, whilst attending as an outpatient or as a visitor and you felt at risk.

Please tell a member of staff on the ward or in the department you are attending / visiting.



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Information for patients and visitors

Moving & Handling

The Trust operates a Minimal Lifting Policy, which in essence means patients are only ever lifted by nursing staff in an emergency situation.

Patients are always encouraged to help themselves as much as possible when mobilising, and if unable to do so, equipment may be used to assist in their safe transfer.

If you have any questions regarding moving and handling of patients within the Trust, please speak to a member of staff in the ward or department you are visiting.

Northern Lincolnshire and Goole NHS Foundation Trust

Diana Princess of Wales Hospital
Scartho Road
Grimsby
01472 874111

Scunthorpe General Hospital
Cliff Gardens
Scunthorpe
01724 282282

Goole & District Hospital
Woodland Avenue
Goole
01405 720720

www.nlg.nhs.uk

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