

Information for parents and carers

Sharing Information About Your Child

**Children and Young People's Team
Community & Therapy Services**



Information for parents and carers

Introduction

When you bring your child for their first appointment, we will ask for your permission to share information with any other professionals involved with your child.

Why do we want to share information?

We want to provide your child with the best care possible. Sharing information with other professionals helps us do this. It makes it easier to work together to support your child. It also means that you do not have to keep repeating information about your child to different professionals.

What information do we share?

We only share information which is relevant to your child's care. This could be about:

- your child's abilities and needs
- what motivates and interests them
- their progress and achievements
- what the priorities are for them and for you
- ideas for helping and supporting them

If you share very sensitive or personal information with us, we will not pass this on without checking that you are happy for us to do so.

Which professionals?

We only share information with those who have a genuine need for it. For many children, this will only be the GP, the health visitor or school nurse, and the staff at school or nursery.

However, some children access a wide variety of services and there may be lots of people involved, for example, support workers, social workers, hospital consultants, other therapists, or specialist teachers.

All the people working with your child have a duty to keep the information we pass on confidential.



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Your right to say 'no'

If you do not want us to share information, we will respect your right to say 'no'. This will then be recorded on your child's electronic patient record.

The only time when we share information without consent from parents or carers is when:

- we believe the child, or someone else in the family, is at risk of serious harm
- there is an emergency situation
- we are required to by law, for example, as part of court proceedings

Please don't hesitate to ask any questions you have about sharing information with the therapist – who will be happy to provide more information and discuss any issues or concerns you might have.

Contact details for Further Information

You can contact us on (01724) 203755 or 03033 303758

Children and Young People's Team
Monarch House
Queensway Industrial Estate
Scunthorpe
DN16 1AL

Children and Young People's Team
Diana Princess of Wales Hospital
Scarcho Rd
Grimsby
DN33 2BA

Patient Advice and Liaison Service (PALS)

The Patient Advice and Liaison Service offers confidential advice, support and information on any health related matters.

If you have a comment, concern, complaint or compliment about the care or service you have received from the Trust you can contact the PALS team as follows:

Telephone: 03033 306518

Email: nlq-tr.PALS@nhs.net

There are also offices at both the Diana Princess of Wales Hospital (near the main entrance) and Scunthorpe General Hospital (on the C Floor, near the outpatient department), should you wish to visit.

Please note: PALS should not be contacted for clinical advice relating to the content of this leaflet. The service should be contacted directly in the first instance.



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Northern Lincolnshire and Goole NHS Foundation Trust

Diana Princess of Wales Hospital
Scartho Road
Grimsby
DN33 2BA

Scunthorpe General Hospital
Cliff Gardens
Scunthorpe
DN15 7BH

Goole & District Hospital
Woodland Avenue
Goole
DN14 6RX

03033 306999

www.nlg.nhs.uk

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