

Service /Ward -

Date -

The Friends and Family Test

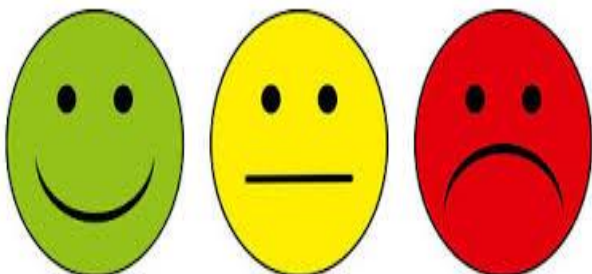
The Friends and Family Test is not a test about you. It is for you to have a chance to tell us about the care you had.

Please tick the boxes to tell us how you felt. If you want some help filling this in then please ask the staff.



Today I visited the hospital.

Would you want your friends or family to come here if they were ill?

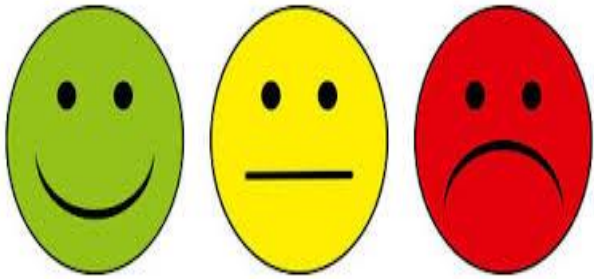


Yes

Maybe

No

Did the staff listen to you?

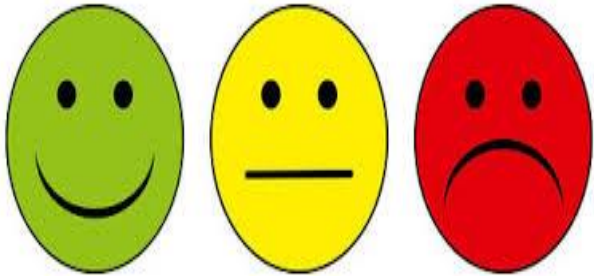


Yes

Maybe

No

Were the staff friendly and helpful to you ?

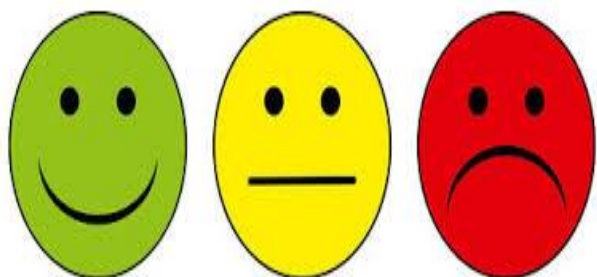


Yes

Maybe

No

Did the staff listen to your carer or family ?

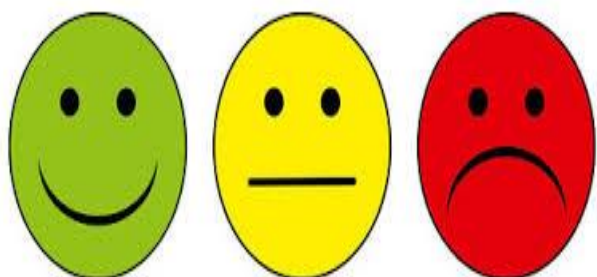


Yes

Maybe

No

Did you get information in a way you could understand ?

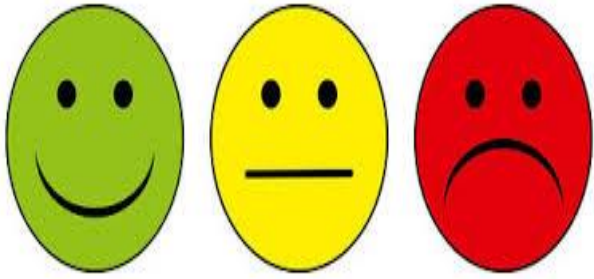


Yes

Maybe

No

Did staff explain what would happen to your healthcare when you leave?



Yes



Maybe



No



What went well?



What could we do better?