

DATE	26 TH July 2016
REPORT FOR	Trust Board of Directors
REPORT FROM	Quality Patient Experience Committee – Alan Bell, Chairman and Tara Filby, Chief Nurse
CONTACT OFFICER	Tara Filby, Chief Nurse
SUBJECT	Highlight Report
BACKGROUND DOCUMENT (IF ANY)	N/A
REPORT PREVIOUSLY CONSIDERED BY & DATE(S)	
EXECUTIVE COMMENT (INCLUDING KEY ISSUES OF NOTE OR, WHERE RELEVANT, CONCERN AND / OR NED CHALLENGE THAT THE BOARD NEED TO BE MADE AWARE OF)	This report provides the issues which the Quality Patient Experience Committee has highlighted as requiring escalation by exception to the Trust Board, 13th July 2016.
HAVE THE STAFF SIDE BEEN CONSULTED ON THE PROPOSALS?	N/A
HAVE THE RELEVANT SERVICE USERS/CARERS BEEN CONSULTED ON THE PROPOSALS?	N/A
ARE THERE ANY FINANCIAL CONSEQUENCES ARISING FROM THE RECOMMENDATIONS?	N/A
IF YES, HAVE THESE BEEN AGREED WITH THE RELEVANT BUDGET HOLDER AND DIRECTOR OF FINANCE, AND HAVE ANY FUNDING ISSUES BEEN RESOLVED?	N/A
ARE THERE ANY LEGAL IMPLICATIONS ARISING FROM THIS PAPER THAT THE BOARD NEED TO BE MADE AWARE OF?	N/A
WHERE RELEVANT, HAS PROPER CONSIDERATION BEEN GIVEN TO THE NHS CONSTITUTION IN ANY DECISIONS OR ACTIONS PROPOSED?	N/A
WHERE RELEVANT, HAS PROPER CONSIDERATION BEEN GIVEN TO SUSTAINABILITY IMPLICATIONS (QUALITY & FINANCIAL) & CLIMATE CHANGE?	N/A
THE PROPOPSAL OR ARRANGEMENTS OUTLINED IN THIS PAPER SUPPORT THE ACHIEVEMENT OF THE TRUST OBJECTIVE(S) AND COMPLIANCE WITH THE REGULATORY STANDARDS LISTED	
ACTION REQUIRED BY THE BOARD	Note the report and agree any further action.

**Quality & Patient Experience Committee: July 2015
Highlight Report to the Trust Board**

Report for Trust Board meeting on:	July 2016
Report From:	QPEC – 26 th July 2016
Highlight Report:	
<p>QPEC were pleased to note the positive progress in relation to the number of closed complaints and the indicators that demonstrate an improvement in the quality of the complaints process, e.g. face to face meetings</p> <p>The committee received a request from Surgery & Critical Care to support non-compliance with the national ophthalmology cataract audit Phase 1. Members were advised of the local audits completed each year and asked to consider this in mitigation. The committee asked for an update to be brought back to the August meeting with documented evidence of mitigation and the impact of non-participation. Steps have already been taken to embed Phase 2 data collection as part of the job planning process. QPEC were disappointed at the time delay in having the concerns re: data collection being brought to their attention.</p> <p>The Chief Nurse Assurance report focused on the positive progress made within nursing revalidation. It was agreed that the progress was largely due to the positive input of the Revalidation Officer who was commenced in post on a 6 month secondment basis. The committee wishes to highlight concerns in relation to sustaining this progress and note that the Chief Nurse is reviewing options to secure funding for a substantive post.</p> <p>The committee are keen to understand the plans for replacement of Hospedia following completion of the contract in 2017.</p> <p>The committee approved the final version of the multi-agency end of life care strategy that has been created for use across the locality. Members recognized the significant progress made within this area of work.</p>	
Action Required by the Trust Board:	
<p>The Trust Board is asked to note the report and support any further action required.</p> <p>Alan Bell, Non-Executive Director and Tara Filby, Chief Nurse June 2016</p>	