

Welcome to the Venus Team



Name:

Who to contact and how:

Notes:

Diana, Princess of Wales
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Scunthorpe General
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Goole & District
Hospital
Woodland Avenue
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Kindness · Courage · Respect

Information for patients

Introduction

The Venus team are a group of Midwives and Midwifery Support Workers who will provide maternity care for you in Scunthorpe.

Maternity services in England are undergoing transformational change in order to improve the care we give. A Government document entitled Better Births states that all women should receive personalised care centred around you, your baby and your family. Our team will care for you throughout your pregnancy, during labour and birth and after the baby is born until you are ready to be discharged to the care of your Health Visitor.

Your named Midwife will lead your care and have met you the most times. She will also have a buddy Midwife who will see you when your named Midwife is unavailable. Other Midwives in the team will know about you and you will have the opportunity to meet them so that if ever your named Midwife/buddy Midwife are unavailable, you can be seen by one of the team.

The Venus Team

Your team will provide regular social “Meet the Midwife” sessions which will enable you to meet all the Midwives and support workers within the team and get to know them before you reach the end of your pregnancy. There is also the option of following the hospital trust’s Facebook page which provides extra information that may be of interest to you during your pregnancy and after your baby is born: “NLaG Maternity”.

If you need to see a consultant Obstetrician or a specialist Midwife during your pregnancy, we will work alongside them to provide your care.

Your team are based at the Scunthorpe Health Centre on Cottage Beck Road. This is where you will attend for your antenatal appointments and some postnatal appointments. We will also visit you at home in the early days after you have had your baby.

If you wish to contact your team their telephone number is 03033 303088. Your named Midwife will also give you the mobile number for herself and her buddy Midwife which will be switched on during their working hours. If you have any urgent problems or are seeking urgent advices then you will need to contact the Central Delivery Suite on 03033 302270. This is a 24 hour contact number.

You have a Voice!

Your team of Midwives work closely with the Northern Lincolnshire Maternity Voices Partnership (MVP). The MVP are a group of local parents working together with people who provide and fund maternity care in in our area to make it better. The MVP gives everyone the opportunity to feedback about their experiences, share ideas for change and get involved in developing services. For more information or if you would like to contribute please email them at n.ne.lincsMVP@gmail.com or find them on social media.

Information for patients

This leaflet has been designed to give you general information about your team of Midwives. It is not intended to replace a discussion between you and your Midwife but act a starting point for discussion. If you have any questions or concerns, please raise these with your Midwife.

We are looking forward to caring for you in your pregnancy.

Any Comments, Compliments, Concerns or Complaints

If you have any other concerns please talk to your nurse, therapist or doctor. Our Patient Advice and Liaison Service (PALS) is available on 03033 306518 (Grimsby, Scunthorpe and Goole). You can also contact nlg-tr.PALS@nhs.net

As a Trust we value equality of access to our information and services, therefore alternative formats are available on request at nlg-tr.interpreters@nhs.net

Alternative Languages

All of our leaflets are available to view in different languages via Browsealoud on our website at www.nlg.nhs.uk/patients/patient-leaflets/

Toate pliantele noastre sunt disponibile pentru a fi vizualizate în diferite limbi prin intermediul Browaloud pe site-ul nostru, la www.nlg.nhs.uk/patients/patient-leaflets/

Wszystkie nasze ulotki są dostępne do przeglądania w różnych językach za pośrednictwem Browsealoud na naszej stronie internetowej www.nlg.nhs.uk/patients/patient-leaflets/

Visus mūsų lankstinukus galite peržiūrėti įvairiomis kalbomis, naudodamiesi „Browsealoud“ mūsų svetainėje, adresu www.nlg.nhs.uk/patients/patient-leaflets/

Vse naše zloženke so na voljo za ogled v različnih jezikih prek Browaloud na našem spletnem mestu www.nlg.nhs.uk/patients/patient-leaflets/

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