

Coming into hospital for any kind of treatment, or even visiting someone, can raise all kinds of anxieties, questions or fears. Hospitals can be strange places and sometimes it helps to share your feelings with someone who is not directly involved with your care, or that of your loved one.

Chaplains are employed by the Hospital Trust and work in the hospital alongside other members of the clinical team to ensure that your experience in hospital is as positive as possible. Chaplains are here for all people, whether you hold a particular faith or not. We are committed to your spiritual needs as much as any specific religious need that you may have. Anyone can ask to see a Chaplain.

How can Chaplains help?

We provide:

- ❖ A confidential, listening ear
- ❖ The opportunity for prayer and worship either in the hospital or at the bedside
- ❖ Contact with other faiths wherever possible
- ❖ Training, information and support for staff, helping them to care for your spiritual needs
- ❖ An out-of-hours service for emergencies

Worship in the hospitals

There are Chapels at all three hospitals, which are open throughout the day for anyone to use for prayer or simply to enjoy a quiet place.

Times of worship are displayed on Notice Boards outside the Chapels and on Ward Notice Boards.

Chaplaincy Volunteers visit the Wards throughout the hospitals during the week to offer people the opportunity to participate in worship or to request a visit from a Chaplain.

If you wish to attend a Chapel Service, volunteers will accompany you to the Chapel and throughout the service. Family members are welcome to attend services with you.

Prayer Rooms are available at each hospital for people of different faiths.

How to contact the Chaplains

If you wish to see a Chaplain urgently, please ask the Ward staff to bleep the Duty Chaplain.

Non-urgent messages can be left on the answering machine in the Scunthorpe Office for Scunthorpe and Goole Hospitals and the DPOW Chaplaincy Office for Grimsby.

Alternatively, please fill in the attached request form and pass it to a member of staff. In Scunthorpe and Grimsby Hospitals, requests can also be left in the Post Box outside the Chapel.



Chaplaincy Request Form

This form may be completed by, or on behalf of patients, who would like to have contact with a Chaplain whilst in hospital.

Please complete the details below and pass them to a member of staff, who will then make contact with the Chaplaincy Department.

Scunthorpe/Grimsby/Goole
(Please delete as applicable)

Name

Ward

Date

Any specific requests

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A Chaplain will endeavour to respond as quickly as possible to your request. If your need is, or becomes urgent, please do not hesitate to ask a member of staff to contact the On-Call Chaplain immediately.

Chaplaincy Department

**Diana Princess of Wales
Hospital**

Scunthorpe General Hospital

Goole District Hospital

Offering Spiritual, Religious and
Pastoral Care
and support to staff, patients, their
relatives and friends.

Diana Princess of Wales Hospital
03033 303968

Scunthorpe General Hospital
03033 302489

Goole District Hospital
03033 302489

To Administrative and Ward Staff

This form should be detached from the leaflet, placed in a sealed envelope and forwarded to the Chaplaincy Office as soon as possible.

Please leave the rest of the leaflet with the patient.

Thank you for helping us to offer the best possible service to our patients, their families and friends.

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