

**NLG(17)453**

DATE OF MEETING	28 <sup>th</sup> November 2017
REPORT FOR	Trust Board of Directors – Public
REPORT FROM	Quality and Safety Committee – Tony Bramley, Chair and Tara Filby Executive Lead
CONTACT OFFICER	Tara Filby, Chief Nurse
SUBJECT	Quality & Safety highlight report (public)
BACKGROUND DOCUMENT (IF ANY)	N/A
PURPOSE OF THE PAPER:	For Decision
EXECUTIVE SUMMARY (PLEASE INCLUDE A BRIEF SUMMARY OF THE PAPER, KEY POINTS & ANY RISK ISSUES AND MITIGATING ACTIONS WHERE APPROPRIATE)	This report provides the issues which the Quality & Safety Committee (public) has highlighted as requiring escalation by exception to the Trust Board, from the 8 <sup>th</sup> November 2017 meeting
HAVE STAFF SIDE BEEN CONSULTED ON THE PROPOSALS?	NOT APPLICABLE
HAVE THE RELEVANT SERVICE USERS/CARERS BEEN CONSULTED ON THE PROPOSALS?	NOT APPLICABLE
ARE THERE ANY FINANCIAL CONSEQUENCES ARISING FROM THE RECOMMENDATIONS?	NOT APPLICABLE
IF YES, HAVE THESE BEEN AGREED WITH THE RELEVANT BUDGET HOLDER AND DIRECTOR OF FINANCE, AND HAVE ANY FUNDING ISSUES BEEN RESOLVED?	NOT APPLICABLE
ARE THERE ANY LEGAL IMPLICATIONS ARISING FROM THIS PAPER THAT THE BOARD NEED TO BE MADE AWARE OF?	NOT APPLICABLE
WHERE RELEVANT, HAS PROPER CONSIDERATION BEEN GIVEN TO THE NHS CONSTITUTION IN ANY DECISIONS OR ACTIONS PROPOSED?	NOT APPLICABLE
WHERE RELEVANT, HAS PROPER CONSIDERATION BEEN GIVEN TO SUSTAINABILITY IMPLICATIONS (QUALITY & FINANCIAL) & CLIMATE CHANGE?	NOT APPLICABLE
THE PROPOSALS OR ARRANGEMENTS OUTLINED IN THIS PAPER SUPPORT THE ACHIEVEMENT OF THE TRUST OBJECTIVE(S)	NOT APPLICABLE
THE PROPOSAL OR ARRANGEMENTS OUTLINED IN THIS PAPER ENSURE COMPLIANCE WITH THE REGULATORY OR GOVERNANCE REQUIREMENTS LISTED	NOT APPLICABLE
THE PROPOSALS OR ARRANGEMENTS OUTLINED IN THIS PAPER TAKE ACCOUNT OF REQUIREMENTS IN RESPECT OF EQUALITY & DIVERSITY	NOT APPLICABLE

ACTION REQUIRED BY THE BOARD

**The Board is asked to acknowledge and support as required**

**Quality & Safety Committee:  
November 2017 Highlight Report to the PUBLIC Trust Board**

<b>Report for Trust Board meeting on:</b>	November 2017
<b>Report From:</b>	Q&S Committee – 28 <sup>th</sup> November 2017

**Highlight Report:**

Inpatient survey - There has been an apparent lack of progress with implementing a number of actions from the last Inpatient Survey, which links to the wider work around culture and behaviours in the Trust. It was noted that the latest round of patient surveys is currently underway. The committee suggested that some of the issues may be addressed by the OD and culture work-stream of Improving Together, e.g. via the LiA programme.

Sensitive disposal of non-viable foetus' (NVFs) - The committee received an update report from the lead Chaplain in relation to sensitive disposal of non-viable foetus' (NVFs). There is a lack of progress in NEL in replicating the excellent service that is currently in place in the North Lincolnshire area. It is the committee's intention to write to NEL Council to help progress this issue.

Patient stories - A revised proposed framework for hearing patient stories was endorsed by the committee. Patient stories should continue to be received by the Trust Board and then greater emphasis will be placed on learning from patient stories within the operational groups with selective oversight of delivery of actions through the Q&S Committee.

Strategy for the prioritisation of technology – Throughout the agenda a number of issues were highlighted in relation to clinical & nursing staff accessing meaningful timely information and having a strategy for the prioritisation of technology to drive improvements in patient safety. The committee is aware that a digital strategy group is under development and is keen for that group to consult on key priorities so that clear communication can be offered to front-line staff on the prioritisation of developments.

**Action Required by the Trust Board:**

The Trust Board is asked to note the report and support any further action required

**Tony Bramley Non-Executive Director and Tara Filby, Chief Nurse**  
November 2017