

NLG(18)051

DATE OF MEETING	Tuesday 27 th February 2018
REPORT FOR	Trust Board of Directors – Public
REPORT FROM	Tara Filby – Chief Nurse
CONTACT OFFICER	Tara Filby – Chief Nurse
SUBJECT	Quality and Safety: Executive Highlight Report
BACKGROUND DOCUMENT (IF ANY)	Integrated Performance Report Improving Together highlight report
PURPOSE OF THE PAPER:	For Information
EXECUTIVE SUMMARY (PLEASE INCLUDE A BRIEF SUMMARY OF THE PAPER, KEY POINTS & ANY RISK ISSUES AND MITIGATING ACTIONS WHERE APPROPRIATE)	This highlight report brings to the attention of the Trust Board key issues in relation to patient safety and quality, including an updated position on safer staffing. The details are contained within supporting papers submitted for information: Integrated Performance Report Improving Together highlight report
HAVE STAFF SIDE BEEN CONSULTED ON THE PROPOSALS?	NOT APPLICABLE
HAVE THE RELEVANT SERVICE USERS/CARERS BEEN CONSULTED ON THE PROPOSALS?	YES
ARE THERE ANY FINANCIAL CONSEQUENCES ARISING FROM THE RECOMMENDATIONS?	NOT APPLICABLE
IF YES, HAVE THESE BEEN AGREED WITH THE RELEVANT BUDGET HOLDER AND DIRECTOR OF FINANCE, AND HAVE ANY FUNDING ISSUES BEEN RESOLVED?	NOT APPLICABLE
ARE THERE ANY LEGAL IMPLICATIONS ARISING FROM THIS PAPER THAT THE BOARD NEED TO BE MADE AWARE OF?	NOT APPLICABLE
WHERE RELEVANT, HAS PROPER CONSIDERATION BEEN GIVEN TO THE NHS CONSTITUTION IN ANY DECISIONS OR ACTIONS PROPOSED?	YES
WHERE RELEVANT, HAS PROPER CONSIDERATION BEEN GIVEN TO SUSTAINABILITY IMPLICATIONS (QUALITY & FINANCIAL) & CLIMATE CHANGE?	YES
THE PROPOSALS OR ARRANGEMNTS OUTLINED IN THIS PAPER SUPPORT THE ACHIEVEMENT OF THE TRUST OBJECTIVE(S)	YES
THE PROPOSAL OR ARRANGEMENTS OUTLINED IN THIS PAPER ENSURE COMPLIANCE WITH THE REGULATORY OR GOVERNANCE REQUIREMENTS LISTED	YES

THE PROPOSALS OR ARRANGEMENTS OUTLINED IN THIS PAPER TAKE ACCOUNT OF REQUIREMENTS IN RESPECT OF EQUALITY & DIVERSITY	YES
ACTION REQUIRED BY THE BOARD	The Board is asked to note ongoing workforce challenges and the progress made within the Improving Together programme and offer challenge as appropriate

NLG(18)051

**Quality & Safety:
Executive Highlight Report
for the Trust Board**

Tara Filby
Chief Nurse
February 2018

[Please also refer to supporting papers NLG(18)078: Integrated Performance Report & NLG(18)079: Improving Together Report]

Items for the attention of the Trust Board

Safer Staffing

- Temporary staffing use continues to be high due to sickness and escalation beds – nursing fill rates maintained but daily challenge to redeploy safely – staff requiring additional support
- Acting Medical Director escalated need for additional medical cover out of hours pending completion of establishment review
- Nursing establishment reviews completed pending financial analysis
- Staff retention plan agreed and in place

Items for the attention of the Trust Board

Quality & Safety

- A review of existing process for assessing and monitoring VTE is underway
- Safety culture lead identified
- Increase in incidents due to new reporting of ambulance handover delays
- Temporary posts supported by NHSI to help embed DP and sepsis improvement actions
- Review of pressure ulcer prevalence and the work of the Tissue Viability team has been requested
- Unintended Impact of operational pressures - Mortality group and Quality & Safety oversight group stood down; data unable to be provided to fully complete Staffing Capacity report

Trust Board Action Required

The Trust Board is asked to:

- Note ongoing workforce challenges
- Note progress made within the Improving Together programme and offer challenge as appropriate