

Hospital at Home Team

Medicine Scunthorpe General Hospital

This leaflet has been designed to give you important information and to answer some common queries you may have.



Information for patients and visitors

Introduction

We are a team of senior nurses, experienced in acute care in a hospital or community environment. You may be referred to the Hospital at Home Team for a medical treatment, for example, nebuliser therapy, intravenous antibiotics, anticoagulation and general monitoring of your condition.

Benefits

The aim of the Hospital at Home team is to provide acute medical care within your own home. We aim to provide treatment and support whilst monitoring your condition to allow you to be cared for in the comfort of your own home.

Hospital at Home Team

You will be referred to the team by your hospital consultant and / or his deputy and you will remain under their care until your discharge from our Team.

Your hospital consultant and his team will be made aware of any changes in your condition and will also be involved in your treatment plan. In the unlikely case that your condition should deteriorate whilst at home you may be referred back to the hospital for further admission.

If you require ongoing care after your discharge from the Hospital at Home Team, we will refer you to the appropriate teams, for example, district nurses, community matron etc.

It is important that if you need to call an ambulance, you must tell them you are under the care of the Hospital at Home Team and show them your recent discharge letter and any medications you are taking. This will enable the ambulance crew to decide the most appropriate course of action for you.

Contact Details for Further Information

The Hospital at Home Team work from Mon-Sun, 8-6pm

Contact details for Further Information Tel: 03033 305770.

In the event of an emergency call 999.

Patient Advice and Liaison Service (PALS)

The Patient Advice and Liaison Service offers confidential advice, support and information on any health related matters.

If you have a comment, concern, complaint or compliment about the care or service you have received from the Trust you can contact the PALS team as follows:

Telephone: 03033 306518

Email: nlg-tr.PALS@nhs.net



Information for patients and visitors

There are also offices at both the Diana Princess of Wales Hospital (near the main entrance) and Scunthorpe General Hospital (on the C Floor, near the outpatient department), should you wish to visit.

Please note: PALS should not be contacted for clinical advice relating to the content of this leaflet. The service should be contacted directly in the first instance.

Northern Lincolnshire and Goole NHS Foundation Trust

**Diana Princess of Wales Hospital
Scartho Road
Grimsby
DN33 2BA**

**Scunthorpe General Hospital
Cliff Gardens
Scunthorpe
DN15 7BH**

**Goole & District Hospital
Woodland Avenue
Goole
DN14 6RX**

03033 306999

www.nlg.nhs.uk

Date of Issue: April, 2018

Review Period: April, 2021

Author: Acute Medical Unit Manager

IFP-0597 v1.2

© NLGFT 2018

