

Welcome to Our Maternity Unit



Information for Patients Obstetrics & Gynaecology



Welcome to the Maternity Unit

We recognise that this is an important and exciting time for you and your family and we want to work with you to help make your experience as memorable as possible.

Each day you will be allocated a midwife who will provide the care and treatment you require along with other members of the team.

There are tea and coffee facilities available for you and your partners use. We do ask that visitors bring their own as we have limited supplies.

There are restaurants, shops and cafes throughout the hospital and you are welcome to bring in your own food should you wish (we regret we do not have facilities to warm or store food for you).

Partners

We recognise that it is important that you both need to rest when you are able to in order to support each other and your new baby. We have limited space for additional sleeping facilities but we will endeavour to make your stay as comfortable as we can.

We do ask that all luggage, bedding and personal belongings are stored safely by 08.00 in the morning to allow for us to continue providing safe care for mothers and babies. Please use the relevant bins provided for any rubbish.

We will always try to preserve the dignity of all individuals and we do expect that all partners remain clothed appropriately throughout their stay and when possible return home to attend to personal hygiene.

Rooms in Grimsby are en-suite and there are also visitor toilets throughout both hospitals for your use. Please be aware that although we aim to keep you in a single room during your stay we may have to move you to a double room following the delivery of your baby.

In Scunthorpe on Ward 26, we have limited single rooms and the majority of patients will be in a bay with 4 other women, there are toilet facilities for partners out of the ward and we ask that you use the toilets located at the restaurants or on B floor.

Visiting times are 14.00 – 16.00 and 18.30 – 20.00 each day and your birth partner may have open access.

The ward doors remain locked and entry is via a buzzer system to ensure the safety of babies.

We ask that you are mindful of the noise to other families when leaving and returning to the ward; particularly in the night and we ask that you limit this to essential times only. Please be aware that this is a busy maternity unit and all staff work extremely hard to meet the needs of all the women and babies in their care.

Please do not hesitate to ask for support or advice from any of our staff if you require it.

Any Comments, Compliments, Concerns or Complaints

If you have any other concerns please talk to your nurse, therapist or doctor. Our Patient Advice and Liaison Service (PALS) are available on 03033 306518 (Grimsby, Scunthorpe and Goole). You can also contact nlg-tr.PALS@nhs.net

As a Trust we value equality of access to our information and services, therefore alternative formats available on request at nlg-tr.interpreters@nhs.net

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