Welcome to the Community Dental Service (North East Lincolnshire)

Name: ________________________________

Who to contact and how: ________________________________

Notes: ________________________________

Diana, Princess of Wales Hospital
Scarthen Road
Grimsby
DN33 2BA
03033 306999
www.nlg.nhs.uk

Scunthorpe General Hospital
Cliff Gardens
Scunthorpe
DN15 7BH
03033 306999
www.nlg.nhs.uk

Goole & District Hospital
Woodland Avenue
Goole
DN14 6RX
03033 306999
www.nlg.nhs.uk

Information for patients

For more information about our Trust and the services we provide please visit our website: www.nlg.nhs.uk
Welcome to the Community Dental Service
This leaflet tells you about our clinics and the services they provide. Should you have any further questions please contact our Operations Manager on 01472 255681 or email: nlg-tr.communitydentalservice@nhs.net who will be pleased to assist you.

Opening Hours
Cleethorpes and Cromwell Community Dental Clinics
Monday to Friday: 0800 – 1600
Please be aware that due to the nature of our service the clinics may not be manned at all times as the clinicians also work at the Hospital and other clinics when required.

To make an appointment please telephone:
03033 302630 for Cleethorpes
01472 255680 for Grimsby
Both Clinics have answer machines and no reception staff, although staff will endeavour to answer the phone, or return your call as soon as they can.

Community Dental Clinic Addresses:
Community Dental Clinic
St. Hugh’s Avenue
Cleethorpes
DN35 8EB
Tel 03033 302630
Community Dental Clinic
Cromwell Road
Grimsby
DN31 2BH
Tel 01472 255680

Clinicians
Cleethorpes
Dr Sarah Bailey, BDS DPDS
Paediatric / Sedation / Orthodontics / Epidemiology
Dr Agata Siemaszko, Lek Dent
Information for patients

Grimsby

Dr Rachel Miller, BDS (U.NCLE) MFDS RCS (Ed)
Special Care / Mobile Dental Services

Dr Joanna Chojnicka-Baran, Lek Dent
Paediatric / Sedation

Facilities

The clinics are situated on the first floor of the Medical Centres, but there are lifts. There are disabled toilets and baby changing facilities. Parking is available at both clinics. Both clinics are accessible via public transport although you may need to change buses.

Our Range of Services:

We are a Referral only Service offering a comprehensive range of Dental treatment at our Clinics including:

- Provision of dental care for people who would not or cannot receive care from the General Dental Service (GDS), such as those with special needs or children with high needs
- Provision of treatment not generally available in general practice, such as General Anaesthesia and Sedation
- Crown and Bridges, Dentures and all normal conservative dentistry such as fillings and extractions
- We also provide Oral Health Promotion Programmes with our team of Oral Health Educators
- Screening (Epidemiological studies) investigating the pattern of dental disease in the community
- We provide home visits on a referral basis only for patients who cannot attend the clinic for medical reasons
- We particularly welcome anxious and phobic patients
- We can also advise on smoking cessation
- Priority is given to those disadvantaged groups who cannot or do not use the General Dental Service:
  - Children with extensive dental disease
  - Children from families who do not normally use the GDS
  - Adults and children who are disabled or have a compromising medical problem which can both affect their dental health and their ability to access dental services

Not all our Dental Officers provide all of the above services, which mean you may not be able to request a specific dentist. Please ask for details. We do our best to ensure your dental care
Information for patients

meets your individual needs and by following NICE guidance, will discuss the treatment options with you, giving you time to ask questions and consider alternatives.

Payments
We offer NHS treatment in our clinics. The fees change annually by a small amount and are at present:

**Band 1** £22.70 – Check up, X-rays, Scale and Polish.

**Band 2** £62.10 – all band 1 treatment and in addition Fillings, Extractions and Root Canal Treatment.

**Band 3** £269.30 – all band 1 and 2 treatment plus Crown and Bridge and Dentures.

Emergency Care
If you require dental treatment out of our normal surgery hours then please contact NHS Direct on 111. During clinic hours, we endeavour to see any patient as soon as we can with a dental emergency.

Patients’ Responsibilities
When rearranging or cancelling appointments please contact the clinic as soon as possible giving at least 24 hours’ notice. As we are part of the hospital trust we have to comply with trust policy and repeated failures to attend for appointments may result in us being unable to offer you a further appointment or cause delays to treatment.

Any Comments, Compliments, Concerns or Complaints
If you have any other concerns please talk to your nurse, therapist or doctor. Our Patient Advice and Liaison Service (PALS) are available on 03033 306518 (Grimsby, Scunthorpe and Goole). You can also contact nlg-tr.PALS@nhs.net

As a Trust we value equality of access to our information and services, therefore alternative formats available on request at nlg-tr.interpreters@nhs.net

Alternative Languages
All of our leaflets are available to view in different languages via Browsealoud on our website at www.nlg.nhs.uk/patients/patient-leaflets/

Toate pliantele noastre sunt disponibile pentru a fi vizualizate în diferite limbi prin intermediul Browaloud pe site-ul nostru, la www.nlg.nhs.uk/patients/patient-leaflets/

Wszystkie nasze ulotki są dostępne do przeglądania w różnych językach za pośrednictwem Browaloud na naszej stronie internetowej www.nlg.nhs.uk/patients/patient-leaflets/

Visus mūsų lankstinukus galite peržiūrėti jvairiomis kalbomis, naudodamiesi „Browsealoud“ mūsų svetainėje, adresu www.nlg.nhs.uk/patients/patient-leaflets/
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Vse naše zloženke so na voljo za ogled v različnih jezikih prek Browaloud na našem spletnem mestu www.nlg.nhs.uk/patients/patient-leaflets/

Kindness · Courage · Respect

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