

The Audiology Service specialises in hearing tests and the fitting and maintenance of hearing aids. An appointment letter is enclosed, outlining the time and date of your appointment. If you require an interpreter, please contact the department so that we can arrange this for you. The letter will also tell you what type of appointment you are coming for.

Stage 1

is the Hearing Aid Assessment appointment.

Stage 2

is the Hearing Aid Fitting appointment.

Who will you see:

You will see a member of our team of Audiologists.

Stage 1

Hearing Aid Assessment appointment:

We will examine your ears. It is important that your ears are free of wax and infection for this appointment. You will be required to wear earphones and listen to a series of different sounds. You will be given a button to press each time you hear one of the sounds, even when they become very faint.

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- What difficulties you have hearing in everyday situations?
- When you feel it is most important for you to be able to hear clearly?
- How you feel about wearing hearing aids?

Results:

The results will be explained to you and your treatment options discussed. This may mean having a hearing aid, or we may need to refer you onto another specialist for further tests to be carried out.

All hearing aids provided by the Trust fit behind your ear. Initially, we always fit one hearing aid but a second can be considered at a later date. Which hearing aid you are issued with depends on your degree of hearing loss, your dexterity and your vision.

If you decide to have a hearing aid, the Audiologist may need to take an impression of your ear so that a moulded insert can be made. A further appointment to have the hearing aid fitted will be given within the next 6 weeks.

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Stage 2

Hearing Aid Fitting appointment:

We will check the fit of your hearing aid, then place a small tube into your ear to measure the sounds inside your ear whilst you are wearing your new hearing aids. We will then use the test results obtained at your previous appointment to fine tune your hearing aids and make sure they are set appropriately for different sounds and at different loudness levels.

We will show you how to put your aids in, how to work them and how to look after them. OUWILLBEGIEYOUABROWNRECORDBOOR BATTERYCARDAND information on how to make future appointments.

It is recommended you have the hearing aid serviced approximately every 6 months.

Hearing Aid Batteries:

Batteries are available free of charge from the Audiology department and various GP centres across the region. 00LEASEBRINGYOURBROWN HEARINGAIDRECORDBOORRECORDCARDWHENYOU COLLECTTHEM

What to bring with you:

If you wear hearing aids or glasses please bring these with you. It may be useful to bring a list of medications you take. You may also want to bring a relative, friend or carer along to the appointment.

What to do if you can't attend the appointment:

Please contact us as soon as possible if you cannot attend so that we can offer the appointment to someone else.

If you are ill, please let us know so that we can rearrange the appointment. Please do not come to clinic if you are feeling unwell.

How long it will take:

Each appointment usually last 30-60 minutes.

We aim to see you on time but occasionally clinics can be delayed. Please allow time for this when planning your visit.

To help keep our clinics running on time, we may not be able to see you if you arrive more than 15 minutes late.